



Metering

13,301,551

Total registered customers

79,837

Customers metered in February

5,932,733

Total metered customers

44.60% ▲ 0.12%

Metering rate

State of metering in DisCos

DisCo	No. of registered customers ('000)	Customers metered in February 2024 ('000)	Total no. of metered customers ('000)	Metering rate
Aba Power	193.46	1.24	60.39	31.22%
Abuja	1,434.93	10.75	873.34	60.86%
Benin	1,344.54	2.39	668.87	49.75%
Eko	756.33	12.37	435.97	57.64%
Enugu	1,396.44	7.20	628.04	44.97%
Ibadan	2,447.85	24.40	1,058.77	43.25%
Ikeja	1,250.26	8.14	913.72	73.08%
Jos	737.58	3.36	246.85	33.47%
Kaduna	868.05	2.96	208.16	23.98%
Kano	876.97	2.85	211.09	24.07%
Port Harcourt	1,179.19	2.88	500.81	42.47%
Yola	815.88	1.23	126.67	15.53%
Total	13,301.55	79.83	5,932.73	44.60%

Customer Complaints

98,117 ▼ 0.39%

Complaints received

54.22%

Metering

10.53%

Billing

8.97%

Service interruption

Types of complaints received by DisCos

DisCo	Metering	Billing	Interruption	Voltage	Disconnection	Load shedding	Delay	Others	Total complaints received ('000)
Aba	715	250	20	14	47	3	0	107	1.15
Abuja	3,143	363	462	0	79	277	0	4,911	9.23
Benin	90	554	286	23	29	47	1	1,771	2.80
Eko	8,117	1,293	2,166	185	0	0	0	6,605	18.36
Enugu	8,170	866	720	95	48	4	73	585	10.56
Ibadan	13,801	2,161	413	75	28	0	0	363	16.84
Ikeja	3,616	773	727	45	247	25	12	1,956	7.40
Jos	3,227	1,974	486	114	31	2	0	375	6.20
Kaduna	838	167	1,069	169	63	4	3	29	2.34
Kano	3,269	380	222	18	12	0	0	23	3.92
PH	7,710	1,537	1,987	630	196	0	120	6,178	18.35
Yola	503	9	243	146	2	7	0	13	0.92
Total	53,199	10,327	8,801	1,514	782	369	209	22,916	98.11

*▲▼ - Relative change compared to previous month (January) 2024