



Metering

13,372,524

Total registered customers

56,994

Customers metered in March

5,989,727

Total metered customers

44.79% ▲ 0.19%

Metering rate

State of metering in DisCos

DisCo	No. of registered customers ('000)	Customers metered in March 2024 ('000)	Total no. of metered customers ('000)	Metering rate
Aba Power	194.35	1.92	62.32	32.07%
Abuja	1,446.60	10.10	883.44	61.07%
Benin	1,351.81	0.48	669.36	49.52%
Eko	766.32	16.90	452.87	59.10%
Enugu	1,396.44	2.56	630.60	45.16%
Ibadan	2,471.42	15.41	1,074.18	43.46%
Ikeja	1,257.04	6.72	920.44	73.22%
Jos	741.26	1.25	248.11	33.47%
Kaduna	870.44	0.92	209.09	24.02%
Kano	880.60	0.43	211.53	24.02%
Port Harcourt	1,179.19	0.03	500.82	42.47%
Yola	816.99	0.25	126.92	15.54%
Total	13,372.52	56.99	5,989.72	44.79%

Customer Complaints

94,761 ▼ 3.42%

Complaints received

55.06%

Metering

9.04%

Billing

8.69%

Service interruption

Types of complaints received by DisCos

DisCo	Metering	Billing	Interruption	Delay	Voltage	Disconnection	Load shedding	Others	Total complaints received ('000)
Aba	904	164	46	---	25	67	1	89	1.29
Abuja	3,976	474	932	---	68	162	114	4,641	10.36
Benin	71	447	254	---	132	28	27	2,487	3.32
Eko	4,865	565	1,095	---	124	---	---	3,717	10.37
Enugu	9,094	766	765	85	150	63	1	931	11.85
Ibadan	13,925	1511	509	---	67	43	---	1,117	17.17
Ikeja	4,564	820	194	1,891	89	37	14	356	7.96
Jos	3,351	1,924	602	1	128	35	---	511	6.55
Kaduna	791	83	1,075	1	164	46	6	35	2.20
Kano	3,040	362	300	---	23	12	---	10	3.74
PH	7,079	1,451	2,231	37	825	216	---	7,133	18.97
Yola	518	---	233	---	144	11	1	28	0.93
Total	52,178	8,567	8,236	2,015	1,826	720	164	21,055	94.76

*▲▼ – Relative change compared to previous month (February) 2024