



ORDER/NERC/2024/055

**BEFORE THE NIGERIAN ELECTRICITY REGULATORY COMMISSION  
IN THE MATTER OF MAY 2024 SUPPLEMENTARY ORDER TO THE MULTI-YEAR TARIFF  
ORDER 2024 FOR PORT HARCOURT ELECTRICITY DISTRIBUTION PLC**

**TITLE**

1. This regulatory instrument shall be cited as **May 2024 Supplementary Order to the Multi-Year Tariff Order - 2024 ("May 2024 Supplementary Order")** for Port Harcourt Electricity Distribution Plc ("PHED").

**COMMENCEMENT AND TERMINATION**

2. This Supplementary Order shall take effect from **6th May 2024** and it shall cease to be effective on the issuance of a new tariff review Order for PHED by the Nigerian Electricity Regulatory Commission ("NERC" or the "Commission").

**CONTEXT**

3. Pursuant to the Tariff Review Application by PHED, the Commission approved MYTO-2024 effective from 1<sup>st</sup> January 2024. The Order among others;
  - a. Restated PHED's Performance Improvement Plan ("PIP") and approved a revised 5-year CAPEX provision to finance planned CAPEX projects. The Order further applied regulatory adjustments to the verified historical investments of PHED;
  - b. Approved a reset of the baseline ATC&C loss level to a new target considered to be fair and reasonable given current operating conditions and comparable benchmarks within and outside the Nigerian Electricity Supply Industry ("NESI");
  - c. Revised relevant assumptions for the forecast of revenue requirements and applicable tariffs for the period 2024 - 2027;

**OBJECTIVE**

4. Further to Section 23 of the MYTO-2024, this Supplementary Order seeks to reflect the changes in the pass-through indices outside the control of licensees including inflation rates, ₦/US\$ exchange rate, available generation capacity and gas price for the determination of Cost-Reflective Tariffs ("CRT").

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## BASIS FOR THE REVPHEDW

### 5. Minor Review Indices

The underlisted indices with potential impact on electricity rates were considered to determine PHED's revised revenue requirements and associated tariffs:

- a. **Exchange Rate:** The Naira to the US Dollar exchange rate of ₦1,227.78/US\$1 has been adopted for May – December 2024; this has been determined by adding a 1% transaction cost to the average foreign exchange rate of ₦1,215.62 during the period of 1<sup>st</sup> – 30<sup>th</sup> April 2024 as obtained from the website of the Central Bank of Nigeria ("CBN") in line with the MYTO methodology.
- b. **Nigerian Inflation Rate:** The Nigerian inflation rate of 33.20% for March 2024 as published by the National Bureau of Statistics ("NBS") is applied to revise the Nigerian inflation rate projection for 2024.
- c. **US Inflation Rate:** Based on the data published by the United States Bureau of Labor Statistics (<http://www.bls.gov>), the US inflation rate of 3.50% for March 2024 is applied to revise the US Inflation rate projection for 2024.
- d. **Available Generation Capacity:** Considering the periodic reports from the System Operator, the review maintains the January 2024 projection of an average offtake of 283MWh/h by PHED in 2024.
- e. **Wholesale Gas to Power Prices:**
  - i. The review maintains the April 2024 benchmark gas-to-power price of US\$2.42/MMBTU. This is based on the 2024 revision to the established benchmark price of gas to power from US\$2.18/MMBTU to US\$2.42/MMBTU by the Nigerian Midstream and Downstream Petroleum Regulatory Authority ("NMDPRA") in line with Section 167 of the Petroleum Industry Act ("PIA") 2021.
  - ii. Contracted gas supply and transportation prices outside Domestic Gas Delivery Obligation quantities and based on effective Gas Sale Agreements ("GSAs") approved by the Commission.
  - iii. Benchmark Gas Transportation tariff of US\$0.80/MMBTU.
- f. **Ancillary Service:** In view of the need to mitigate frequent system disturbance, the provision for ancillary service charge has been reviewed upward from N0.192/kWh to N0.972/kWh to incentivise the procurement of spinning reserves to further enhance the reliability of the grid.



## 6. Summary of Tariff Assumptions and Results

Table 1 below summarises the tariff review indices adopted in this Order.

**Table - 1: Key Tariff Review Indices/Assumptions for PHED**

Parameter	Unit	Feb-Mar 2024	Apr 2024	May-Dec 2024
Loss Target	%	25.00%	25.00%	25.00%
Nigerian Inflation	%	31.7%	31.7%	33.2%
US Inflation	%	3.2%	3.2%	3.5%
Exchange Rate	₦/\$	1,463.3	1,463.3	1,227.8
Gas and Transportation Costs	\$/MMBTU	2.98	3.22	3.22
Transmission Loss Factor	%	7.00%	7.00%	7.00%
Energy Delivered to DisCo	GWh	2,478	2,478	2,475
Energy Delivered to DisCo	MWh/h	283	283	282
Generation Cost	₦/kWh	101.5	103.9	87.3
Transmission & Admin Cost	₦/kWh	9.1	9.1	8.9
End-User Cost Reflective Tariffs	₦/kWh	183.3	186.6	163.1
End-User Allowed Tariffs	₦/kWh	61.4	121.2	114.0
Monthly Tariff Shortfall (Subsidy)	₦ Million	<b>18,885</b>	<b>11,211</b>	<b>7,593</b>

## 7. Approved End-User Tariffs Effective from 6th May 2024

Pursuant to Section 116 of the EA and extant regulations, the Commission has considered and approved for PHED, the tariffs in Table 2 below effective 6<sup>th</sup> May 2024. The approved tariffs shall also remain in force subject to monthly adjustments of pass-through indices including inflation rates, NGN/US\$ exchange rates and gas-to-power prices.

In line with the policy direction of the FGN on electricity subsidy, the allowed tariffs for Bands B – E customer categories shall remain frozen at the rates payable since December 2022 subject to further policy direction by the Government. With this policy, the estimated subsidy benefit for customers under the PHED franchise in 2024 is approximately ₦7.59bn monthly.

**Table - 2: Approved Allowed Tariffs (₺/kWh) for PHED**

Tariff Class	Jan - Mar 2024	Apr 2024	May - Dec 2024
Life-line	4.00	4.00	4.00
A - Non-MD	72.67	225.00	206.80
A - MD1	71.62	225.00	206.80
A - MD2	69.88	225.00	206.80
B - Non-MD	68.96	68.96	68.96
B - MD1	67.18	67.18	67.18
B - MD2	67.12	67.12	67.12
C - Non-MD	56.38	56.38	56.38
C - MD1	54.64	54.64	54.64
C - MD2	54.64	54.64	54.64
D - Non-MD	39.67	39.67	39.67
D - MD1	55.43	55.43	55.43
D - MD2	55.43	55.43	55.43
E - Non-MD	39.44	39.44	39.44
E - MD1	55.43	55.43	55.43
E - MD2	55.43	55.43	55.43

**8. Service Delivery Commitments**

PHED shall be held accountable for service deliveries per commitments under its Service Based Tariff proposals that seek to align end-user tariffs in proportion to the service level enjoyed by customer clusters as measured in average hours of supply per day over a period of one month. Details of the service level commitments made by PHED to customers in various tariff Bands for the period May to June 2024 are provided in Appendix 2.

**9. Monitoring and Evaluation of Compliance to Service Commitment**

- a. The Commission shall continue to leverage technology to directly obtain data on the hours of supply on each Band A feeder from the head-end system of PHED for near real-time monitoring of service.
- b. PHED shall maintain its rapid response team set up in April 2024 to ensure effective service delivery on the committed minimum hours of supply to each service Band commencing with Band A feeders effective from 3rd April 2024. The team shall continue to ensure timely response to customers' complaints, fault clearing and alignment with TCN regional teams for effective load management and optimised dispatch to respective feeders. PHED shall maintain the emails and contact numbers of the service rapid response team for each customer



cluster/business unit on its website and continue to circulate the same to the customers vide bulk SMS and social media handles.

- c. PHED is obligated to publish daily on its website a rolling seven-day average daily hours of supply on each Band A feeder no later than 09:00 am of the next day.
- d. Where PHED fails to deliver on the committed level of service on a Band A feeder for consecutive two days, PHED shall on the next day by 10.00 am publish on its website an explanation of the reasons for the failure and update the affected customers on the timeline for restoration of service to the committed service level.
- e. Where PHED fails to meet the committed service level to a Band A feeder for seven (7) consecutive days, the feeder shall be automatically downgraded to the recorded level of supply pursuant to provisions of Section 6 of Order No. NERC/334/2022 - "Order on Migration of Customers and Compensation for Service Failure under Service-Based Tariff Framework".

#### 10. Service Band Adjustment and Migration

Pursuant to the provisions of the **Order on Migration of Customers and Compensation for Service Failure under the Service-Based Tariff Framework**, it is hereby ordered that:

- a. Migration of feeders/customers across service bands shall be in accordance with the provisions of Section 5 of the Order on Migration of Customers and Compensation for Service Failure under the Service-Based Tariff Framework.
- b. Where PHED fails to deliver on committed service levels as measured over a period of one (1) month (excluding instances covered in Part 9e of this Order), the provisions of Section 6 of the Order on Migration of Customers and Compensation for Service Failure under Service-Based Tariff Framework shall apply.
- c. PHED is mandated to continuously ensure upward migration of customers from the lower service Bands to Band A service level in line with the target on improvement in quality of service as provided in the Order on Key Performance Indicators for PHED issued from time to time by the Commission.

#### 11. Procurement of Embedded Generation

PHED is obligated by this Order to procure a minimum of **28MW** capacity of embedded generation, being 10% of its 2024 load allocation, to improve the reliability of supply and sustain delivery of a minimum service level under the SBT. A minimum of **14MW** (i.e., 50%) of the embedded generation capacity must be sourced from renewable energy sources. The required capacity may be procured in bulk or



distributed capacities across PHED's Franchise area. The capacity to be procured should be ready for dispatch to the PHED's network by the 1st of April 2025.

## 12. PHED's Remittance Obligation

The FGN policy on subsidy and electricity tariffs provides for a gradual transition to cost-reflective end-user tariffs with safeguards for the less privileged electricity consumers. Accordingly, the Federal Government has committed to funding the revenue gap arising from the difference between cost-reflective tariffs approved by the Commission and the actual end-user tariffs during the transition to cost-reflective tariffs where applicable. PHED shall settle its market invoices under the DisCo Remittance Obligation thresholds as provided in Table 3. All settlements are subject to regulatory net-offs as may be issued from time to time by the Commission.

**Table - 3: Monthly DisCo Remittance Obligation for PHED, 2024**

Head	Sub Head	Feb - Mar 2024 Revision	Apr 2024 Revision	May - Jun 2024 Revision	Jul - Dec 2024 Revision
		₦'Million	₦'Million	₦'Million	₦'Million
Revenue Required	NEMSF	355	355	355	355
	Meter Acquisition Fund	184	184	183	183
	Unadjusted GenCo Invoice	20,967	21,468	18,009	18,009
	TCN & Admin Services	1,876	1,883	1,848	1,848
	DisCo	5,015	5,015	4,822	4,822
	<b>Total</b>	<b>28,396</b>	<b>28,905</b>	<b>25,217</b>	<b>25,217</b>
	Allowed Recovery	<b>9,511</b>	<b>17,694</b>	<b>17,624</b>	<b>17,624</b>
	2023 Under Recovery B/F	<b>373</b>	<b>373</b>	<b>373</b>	<b>0</b>
	Tariff Shortfall (Subsidy)	<b>19,259</b>	<b>11,584</b>	<b>7,967</b>	<b>7,593</b>
	NBET Adjusted Invoice to PHED	<b>1,708</b>	<b>9,884</b>	<b>10,042</b>	<b>10,416</b>
DisCo Remittance Obligation	NEMSF	355	355	355	355
	Meter Acquisition Fund	184	184	183	183
	NBET Remittance Obligation	1,708	9,884	10,042	10,416
	MO Remittance Obligation	1,876	1,883	1,848	1,848
	DisCo	5,389	5,389	5,195	4,822
	<b>Total Distribution</b>	<b>9,511</b>	<b>17,694</b>	<b>17,624</b>	<b>17,624</b>
	DisCo Remittance to NBET	100%	100%	100%	100%
	DisCo Remittance to MO	100%	100%	100%	100%

13. The waterfall of market revenues during the transitional period shall be in line with the following:

- a. NBET shall issue energy invoices to PHED net of the applicable tariff shortfall approved by the Commission monthly, while MO shall issue the full transmission and administrative services invoices to PHED at the applicable tariff.
- b. PHED shall make full settlement (100%) of the market invoices issued by MO and NBET as provided in Table 3 below.
- c. FGN intervention from budgetary appropriation and other sources for funding tariff shortfall shall be applied by NBET to ensure 100% settlement of market invoices as issued by generating companies ("GenCos").
- d. PHED shall be liable to relevant penalties/sanctions for failure to meet the payment obligation in any payment cycle under the terms of its respective contracts with bilateral counterparties including NBET and MO.
- e. PHED shall maintain adequate payment securitisation for energy off-take in line with the earlier directive of the Commission and relevant bilateral contracts.
- f. PHED shall settle its market invoices under the DisCo Remittance Obligation thresholds as provided in Table 3. All settlements are subject to regulatory net-offs as may be issued from time to time by the Commission.

14. Effective Date

This Supplementary Order shall be effective from 6th May 2024.

Dated this 3<sup>rd</sup> day of May 2024



Sanusi Garba  
Chairman



Musiliu Oseni  
Vice-Chairman

**Appendix - 1: PHEDC's Customer Classifications**

Service Bands	New Tariff Class	Description
Lifeline	R1	Life-Line customers with energy consumption of not more than 50kWh/month
A (Minimum of 20hrs/day)	A - Non-MD	Customers with single or three-phase connections located within Band-A Service Level Feeders
	A - MD 1	Customers with LV Maximum Demand connection located within Band-A Service Level Feeders
	A - MD 2	Customers with MV/HV Maximum Demand (11/33kV) connection located within Band - A Service Level Feeders
B (Minimum of 16hrs/day)	B - Non-MD	Customers with single or three-phase connections located within Band-B Service Level Feeders
	B - MD 1	Customers with LV Maximum Demand connection located within Band-B Service Level Feeders
	B - MD 2	Customers with MV/HV Maximum Demand (11/33kV) connection located within Band - B Service Level Feeders
C (Minimum of 12hrs/day)	C - Non-MD	Customers with single or three-phase connections located within Band-C Service Level Feeders
	C - MD 1	Customers with LV Maximum Demand connection located within Band-C Service Level Feeders
	C - MD 2	Customers with MV/HV Maximum Demand (11/33kV) connection located within Band - C Service Level Feeders
D (Minimum of 8hrs/day)	D - Non-MD	Customers with single or three-phase connections located within Band - D Service Level Feeders
	D - MD 1	Customers with LV Maximum Demand connection located within Band - D Service Level Feeders
	D - MD 2	Customers with MV/HV Maximum Demand (11/33kV) connection located within Band - D Service Level Feeders
E (Minimum of 4hrs/day)	E - Non-MD	Customers with single or three-phase connections located within Band-E Service Level Feeders
	E - MD 1	Customers with LV Maximum Demand connection located within Band-E Service Level Feeders
	E - MD 2	Customers with MV/HV Maximum Demand (11/33kV) connection located within Band-E Service Level Feeders






**Appendix - 2: PHED's Service Level Commitments for May - June 2024**

S/N	Band	Feeder Name	Description of Feeder Location	Name of major streets served by the Feeder	Min. Duration of Supply (Hrs)
1	A	AFAHA UBE	AFAHA UBE	AFAHA UBE	20
2	A	EMOHUA	Ahoada	Rumuji Community, Ruakwunde Community, Emohua Community, Oduoha Community, Ogbakiri Community.	20
3	A	LEOPARD	Calabar	Leopard Town, Calabar Road, Mbukpa, Ambo Street.	20
4	A	ESUK UTAN	Calabar	Esuk Utan	20
5	A	BAO YAO	Calabar	Bao Yao	20
6	A	EPZ1	Calabar	MM Highway, EPZ Complex.	20
7	A	EPZ2	Calabar	MM Highway, EPZ Complex.	20
8	A	OLAM	Calabar	Olam Grains Complex	20
9	A	AMIKA	Calabar	MM Highway, Mariam Road, Unical	20
10	A	TRANSCORP	Calabar	Transcorp	20
11	A	NIGER MILLS	Calabar	Niger Mill Complex.	20
12	A	DIAMOND HILLS	Calabar	Leopard Town, Calabar Road, Watt Market	20
13	A	AKAMKPA	Calabar	Lemna, Adiabo, Akamkpa, Odukpani.	20
14	A	IBENO	Eket	Onna Town, Awa Iman, Nkpat Enin, Ikot Abasi, Edem Enya, Marina L.G.A, Ibamo L.G.A	20
15	A	EKPENUKPA	Eket	Afaha Ukwu, RCC, Oron Road	20
16	A	GREATER PH	GREATER PH	GREATER PH	20
17	A	IKOT EKPENE	Ikot Ekpene	Ikot Ekpene Road By Afaha Ube, Enen Afaha, Enen Ikot Abasi	20
18	A	OLD ABA ROAD	PH	Old Aba Road, Part of Woji, Rumuibekwe Extension, Victory Estate Elemenwo, Rumuogba, Mr. Sweet, Enugu Street, Victory Estate, Rumuobiakani	20
19	A	RIVOC	PH	Pans Amadi Road, Ordince Road, Danjuma Drive, Somitel, Total Gospel, Doxa Road, Rivoc road, Peter Odili Road	20
20	A	WATER WORKS	PH	Ordinance, Elf/ Total road, Rivoc Road, Redeem Road, Jesty and Jenny street, J&C Street, Nka street, Trans Amadi Road	20
21	A	NVUIGWE	PH	Alcon Road, Nvuigwe, Woji Estate.	20
22	A	OGBATAI	PH	YKC Area, Woji Village Area, Ogbatai Area.	20
23	A	ABONNEMA WHARF	PH	Kidney Island	20

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S/N	Band	Feeder Name	Description of Feeder Location	Name of major streets served by the Feeder	Min. Duration of Supply (Hrs)
24	A	AZIKIWE	PH	Old GRA, Forces Avenue, Udi Street, Bauchi Street, BMH	20
25	A	RSTV	PH	Elelenwo Sandfill, Nvugwe community	20
26	A	ONNE	PH	Eleme, Alito, Akpajo, Onne NPA, IIPA	20
27	A	AKANI	PH	N/A No line load	20
28	A	RAINBOW	PH	Hotel Presidential, Le Meridian Hotel, NDDC Office, Part of GRA 2&3, Parts of Stadium Road, Part of Mummy B Road, New G.R.A, Ordinance road, Mother Cat, Birabi Street-G.R.A	20
29	A	RUMUOLA	PH	Part of Stadium Road, Part of Rumuola Road, Mummy B Road	20
30	A	TRANS AMADI	PH	Trans Amadi Industrial Lay Out, Trans Amadi Gardens, Ordinance Road, Danjuma Drive.	20
31	A	RSPUB 1	PH	Redeem Road, Slaughter Road, Rivoc Road	20
32	A	REFINERY LINE 1	PH	Rumukwurushi, Aweto Guest House, Atali, Igwuruta Road, Rumuibekwe-Bori road, Ahoada road, Ogbonda, Aba-Road, Eleme Junction, Eneka, New-layout Eneka road, Igwuruta-Ali	20
33	A	BOROKIRI	PH	Eastern By Pass Road, 2nd & 3rd Avenues, PHED Hqtrs, Borokiri Sand field, Aggrey road, Harold Wilson road, Nigerian Navy School, Moscow Road	20
34	A	SECRETARIAT	PH	Old GRA, PHED Hqtrs. Abana, William Jumbo	20
35	A	UTC	PH	SPAR Shopping Mall, Parts of Old GRA, Industry Road, Reclamation road, Azikwe road, Old G.R.A-PH Club Axis	20
36	A	BRISTOL	PH	Aba-Port Harcourt Road, Elelenwo Community, Boskel Road	20
37	A	OYIGBO	PH	Aba-Port Harcourt Road, Boskel Road, Oyigbo West, School-to-Land	20
38	A	AIRPORT COMPLEX	PH	International Airport Complex, Airport Staff Quarters.	20
39	A	CIRCULAR ROAD	PH	Part of Nvugwe, Gbalajam, Circular Road	20
40	A	REFINERY LINE 2	REFINERY LINE 2	REFINERY LINE 2	20
41	A	4POINT SHERATON	Uyo	4Point Sheraton Complex.	20
42	A	EWET	Uyo	Ewet Housing Estate, Fourlane Road, Oron Road	20
43	A	INDONGESIT NKANGA	Uyo	State Secreteriat Complex IBB Way, Abak road, Nsentip Str.	20

**Appendix - 2: PHED's Service Level Commitments for May – June 2024**

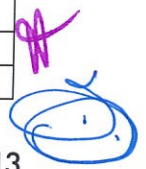
S/N	Band	Feeder Name	Description of Feeder Location	Name of major streets served by the Feeder	Min. Duration of Supply (Hrs)
44	A	IKPA ROAD	Uyo	UNIUYO Town Campus Ikpa Road, Brook Street, Ikot Ekpene Road, Barracks Street, Govt. house.	20
45	A	FOURLANE	Uyo	Ikot Ekpene Road, Ikpa Road, Oron Road.	20
46	A	IBESIKPO	Uyo	Ibesikpo, Nung Udoe, Okop Nwa Erong, Afaha-Ube Road, Winners Chapel Road, Atiku Road	20
47	A	LA MERIDIAN	Uyo	Nsukara Offot, Idu Uruan, Ikot Ekpene Road By De Choice Mall, Ida road, Uwaniba Road	20
48	A	CHAMPIONS BREWERIES	Uyo	Udo Udoma Avenue, Banking Layout, Winners Chapel Road, Aka road, IBB Road, Community School Road	20
49	A	ORON ROAD	Uyo	Okobo, Oron Road, Ifa Atai, Ifa Ikot Okpon, Ituk mband, Akpasak, Idu uruan, Afaha-Ube, Ukemba Str, Ikot-Ekpene Road, NEPA line,	20
50	A	WATERBOARD	WATERBOARD	WATERBOARD	20
51	B	ABONEMA	ABONEMA	ABONEMA	16
52	B	ABULOMA	ABULOMA	ABULOMA	16
53	B	AIRPORT	AIRPORT	AIRPORT	16
54	B	AKAMKPA A	AKAMKPA A	AKAMKPA A	16
55	B	BORI A	BORI A	BORI A	16
56	B	UNICAL A	Calabar	Atimbo, IBB Way.	16
57	B	EKET	EKET	EKET	16
58	B	EPCL	EPCL	EPCL	16
59	B	FLOUR MILL	FLOUR MILL	FLOUR MILL	16
60	B	GOVT HOUSE	GOVT HOUSE	GOVT HOUSE	16
61	B	IGBO ETCHE A	IGBO ETCHE A	IGBO ETCHE A	16
62	B	IMIRINGI A	IMIRINGI A	IMIRINGI A	16
63	B	INDUSTRIAL	INDUSTRIAL	INDUSTRIAL	16
64	B	ITAM	ITAM	ITAM	16
65	B	KOMKOM A	KOMKOM A	KOMKOM A	16
66	B	NTA	NTA	NTA	16
67	B	OKU IBOKU	OKU IBOKU	OKU IBOKU	16

**Appendix - 2: PHED's Service Level Commitments for May - June 2024**

S/N	Band	Feeder Name	Description of Feeder Location	Name of major streets served by the Feeder	Min. Duration of Supply (Hrs)
68	B	ORON ROAD A	ORON ROAD A.	ORON ROAD A	16
69	B	OZUBOKO	PH	Ozuboko community.	16
70	B	SHELL ESTATE	PH	Shell Estate.	16
71	B	SHELL INDUSTRIAL	PH	Part of Rumuomasi, NOVOTEL, Rumuomasi, Airforce	16
72	B	UST	PH	Agip Estate, Mgbuoshiri, NAOC, Parts of Ada George, Kaduna Street (Fruit Garden), Afam Street, Nkpolu-Rumuokoko, Mgbochimirin, Mile 4, Chinda	16
73	B	RUMUIBEKWE	PH	Part of Oginigba, St. Andrew Street	16
74	B	OMERELU	PH	GRA 2&3, Omerelu street, Obagi Street G.R.A, Woji road, Amaechi Drive	16
75	B	EAGLE ISLAND	PH	Eagle Island Community	16
76	B	MGBUOBA	PH	Mgbuoba Road, Odarawere, Back of NEPA Office, Samsung, Location junction	16
77	B	ABACHA ROAD	PH	Abacha Road.	16
78	B	WATER LINES	PH	Aba Road, Water Lines area, St Johns area, Oroworukwo community, Aba Road, Waterlines, Olu-Obasanjo, Oromuruzingbu, Onne road G.R.A, Abacha Link road, Woji Rd.	16
79	B	RUMUOMOI	PH	Part of GRA 2&3, Rumuomoi community, Emuyal street G.R.A, Tombia Street, Evoh road, Abacha road, Woke Str, G.R.A	16
80	B	RUMUOGBA	PH	Rumuogba Community, Mini Okoro, Mini-Ewa, Rumuogba, Woji Village, Ilom Street	16
81	B	RUMUOROLU	PH	Rumuogba Community, Mini Okoro, Mini-Ewa, Part of Woji Road, Rumuobikani, Elejiji, Woji	16
82	B	GLASS FACTORY	PH	Oginigba Community, Okujiagu community, Slaughter Road.	16
83	B	NEW GRA	PH	GRA 2&3, Aba road, Mummy B road, G.R.A Junction	16
84	B	EASTERN BYPASS	PH	Eastern By Pass Area, 4th Avenue,	16
85	B	ELEKAHIA ESTATE	PH	Elekahia Estate., Stadium road, ABC road	16
86	B	NDABROS	PH	Trans Amadi Road, Mother Cat, Nkpogu, Rainbow Estate.	16
87	B	OLD DIOBU	PH	D-Line	16

**Appendix - 2: PHED's Service Level Commitments for May - June 2024**

S/N	Band	Feeder Name	Description of Feeder Location	Name of major streets served by the Feeder	Min. Duration of Supply (Hrs)
88	B	OKOH ROAD	PH	Part of Okporo Road, Rumuogba Estate, Okporo Pipe-line, New Aba road, Coacaine village, pipeline, Ogbonda New layout, 1st Artillery junction, 2nd Artillery junction	16
89	B	FIMIE	PH	Ordinance Road, TMC Estate, Aeroplane Drive, Femie Community	16
90	B	RUKPOKWU	RUKPOKWU	RUKPOKWU	16
91	B	RUMUEPIRIKOM A	RUMUEPIRIKOM A	RUMUEPIRIKOM A	16
92	B	RUMUODUMAYA	RUMUODUMAYA	RUMUODUMAYA	16
93	B	RUMUOLUMINI	RUMUOLUMINI	RUMUOLUMINI	16
94	B	SILVERBIRD	SILVERBIRD	SILVERBIRD	16
95	B	STATE HOUSING	STATE HOUSING	STATE HOUSING	16
96	B	T1B	T1B	T1B	16
97	B	TIMBER	TIMBER	TIMBER	16
98	B	UST	UST	UST	16
99	B	SHELTER AFRIQUE	Uyo	Mbiabong, Shelter Afrique Estate, Ikot Udowot, Nung Ette, Uyeh Estate, Sampson Akpan, Timber Market Road By Oron Road, Oron road, Shelter Afrique Estate	16
100	B	OSONG AMA	Uyo	Osongama Housing Estate, Osongama Extension, 4-Lane, Sylvanus Okon, Edem Akai, ItaOboho, EdetAkpan Avenue.	16
101	B	SIR UDO UDOMA	Uyo	Udo Udoma Avenue, Banking Layout, Afaha ikotobio Nkan, 2lane, Udo-udoma Av, Afaha atai, Afaha Etok	16
102	C	ABAK	ABAK	ABAK	12
103	C	ADIABO	ADIABO	ADIABO	12
104	C	AKAMKPA B	AKAMKPA B	AKAMKPA B	12
105	C	AMASOMA	AMASOMA	AMASOMA	12
106	C	NDU	Bayelsa	NDU, Amasoma Community.	12
107	C	LOCAL GOVERNMENT	Bayelsa	Amasoma Community.	12
108	C	MCC	Calabar	State Housing Estate, Marian Rd, Asari Eso, MCC Road.	12
109	C	INDUSTRIAL	Calabar	Ekorinim, Ikot Ishie, Old Odukpiani Road, Parliamentary Extension.	12
110	C	8 MILES	Calabar	MM Highway, 8-Miles, Basin Authority, Old Odukpiani Road.	12



**Appendix - 2: PHED's Service Level Commitments for May – June 2024**

S/N	Band	Feeder Name	Description of Feeder Location	Name of major streets served by the Feeder	Min. Duration of Supply (Hrs)
111	C	FEDERAL HOUSING	Calabar	Winner's Way, MM Highway, Fedral Housing Estate.	12
112	C	QUA RIVER	Eket	Marina, Gracevil, Hospital Road, Ibuno Road, Onene Ekpene, Akinimo, Main Avenue, Prisons, Afafa Eket, Marina, Gracebill road	12
113	C	IMIRINGI B	IMIRINGI B	IMIRINGI B	12
114	C	NSASAK	NSASAK	Abak Road, Ekpanya, Udo Eduok Street, Ibiam Street, Udobio Street, Nsask Street, Urua Ekpa Ikpa Road.	12
115	C	OPOLO	OPOLO	OPOLO	12
116	C	ORON ROAD B	ORON ROAD B	ORON ROAD B	12
117	C	RUMUKALAGBO	PH	Elekahia Community, Rumukalagbor community, Elekahia Road.	12
118	C	NIGER CAT	PH	Part of Nkpogu community, Amadi Ama, Fimie community, Abuloma road	12
119	C	JETTY	PH	Abuloma community.	12
120	C	NPA	PH	Industry Road, Flour Mills, Old G.R.A by William Jumbo, Bank road	12
121	C	AMADI AMA	PH	Amadi Ama community.	12
122	C	ZENITH	PH	Tinity Gardens, Rumukwurushi Pipe-Line, Rumukwurushi Tank, Igbo Etche Road, Harmony Estate, Deeper Life.	12
123	C	OHAKWE	PH	Mgbuoba Road, Ohakwe street, Odarawere, Back of Mgbuoba Market, Okilton Drive, NDDC Estate, Ogologo str, Ohakwe by Rumuigbo	12
124	C	ELELENWO	PH	Boskel Road, Aba-Port Harcourt Road, Rumukwurushi, Part of Elemenwo.	12
125	C	ADP	PH	SARS Road, Rukpokwu Road by Round About, Opposite Gas, Akwaka, ADP Layout, Omachi, Pipeline, Part of Police Post, Rukpokwu R/About, Opp Dam F/Station Rumuodumaya, Atata community, ADP by Pipeline	12
126	C	NKPOGU	PH	Nkpogu to Nwaja area, Mother Cat	12
127	C	BORI CAMP	PH	Boricamp, Part of Rumuola Road, Boro Pit Psychiatric Hospital road	12
128	C	FIRST BANK	PH	Aba Road, Sea-Side, Obigbo Police, Location Road, Police Estate, Obigbo Express, Market Road, Sea-side road, Pipeline road	12

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S/N	Band	Feeder Name	Description of Feeder Location	Name of major streets served by the Feeder	Min. Duration of Supply (Hrs)
129	C	MBANO JUNCTION	PH	Timber Market, Abuja Layout, Graceland, Market Road, Mbandu Junction, School Road, , Satelite Village, Poultry road, Graceland, Happy life, Umusoya Community	12
130	C	LOCATION ROAD	PH	Location Road, Ada George, Farm Road, Four Square Road, New Road, Part of Egbelu, Mini-Orlu, Akania, Cycline Road, NTA road, Location by Bank road, GICC axis	12
131	C	TAP	PH	Paultory Road 1&2, Oyigbo West 1&2, Chipping area, Obigbo-West, Captain Ezeofor Community,	12
132	C	AKER ROAD	PH	Aker Road, and Iwofe communities Rumuolumini.	12
133	C	OMACHI	PH	Omachi community, Ikwerre Road, Alhaji Estate.	12
134	C	EGBELU	PH	Egbelu Road, Egbelu Location, Egbelu Community, Ogbogoro Forest, Ogbogoro By St. John Road, Ogbogoro Community, Ogbogoro Waterside 1,2, Ogbogoro Market, Ogbogoro Waterside 3, Primary School.	12
135	C	BAKERY ROAD	PH	Ozuoba Road, Back of NIPP Station, After Seven Ozuoba, Bakery Road, Rumuosi Road, Okporo Street, Rumukwashi Road, Ogbogoro Road, Rumukwashi Community, Ozuoba junction.	12
136	C	MARKET ROAD	PH	SARS Road, Okporo Road, Akwaka Road, Rumuagholu Road, Obio-Akpor Market, Seventh Day Adventist, Rumuagholu Boropit, Rumuagholu T-Junction, Gbei Waterside, Rumuagholu Down, Road 1,2, NDDC Road Rumuagholu.	12
137	C	PIPE LINE	PH	Eliozu Community, Part of Eneka, Part Rumuesara Eneka, Rumuowara, Rumuhorlu, Queen Palace Estate	12
138	C	OPM	PH	GU Ake Road, Part Eliogbolo, Eliozu Village, Rumunduru Coomunity, Rumuoaulu, Eneka road, Culvet-Eneka	12
139	C	RUMUEKINI	PH	Rumuekini Community.	12
140	C	OZUOBA	PH	Obiri Ikwerre Junction, Flyover, Part of Ozuoba Road.	12
141	C	KALA	PH	Wimpey, Ada George	12
142	C	ELIOPARANWO	PH	Elioparanwo, Okilton Junction, Acania	12
143	C	OWERRI ROAD	PH	Old GRA, Aba Road, FRSC.	12

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S/N	Band	Feeder Name	Description of Feeder Location	Name of major streets served by the Feeder	Min. Duration of Supply (Hrs)
144	C	BARRACKS	PH	Air force, Boricamp, Parts of Ikwerre Road, Fed Govt. College-Rumuokoro, Rumuigbo	12
145	C	RUMUOKWUTA	PH	Rumuola Road, Rumuigbo Community, Rumuigbo Road, Obi Wali Road, Parts of N.TA Road, Rumuokuta, Kala road,	12
146	C	RUMUEPIRIKOM B	RUMUEPIRIKOM B	RUMUEPIRIKOM B	12
147	C	UPTH	UPTH	UPTH	12
148	C	BROOKS	Uyo	Brooks Street, Nwaniba Road, Urua Udofia Street, Utang Street, Akpan Etuk Street, Etim Okon Usanga Street, Udo Inwang Street.	12
149	C	AKA ITIAM	Uyo	Oron Road, Obio Imo Street, Aka Itiam Street.	12
150	C	NWANIBA	Uyo	Nwaniba Road, Nskara Offot, Ikot Oku Idio, Mbak Road, Utuk's Lane, Eniong Offot, Vision Road, Ekpri Nsukara, Use Offot.	12
151	C	IBB AVENUE	Uyo	IBB, Atiku Abubakar Way, Old Ring Road, Nkemba Lane, Ikot Edibo, Federal Housing Estate, Abak Rd, Nkemba road, Mechanic Village,	12
152	C	AKA ROAD	Uyo	Aka Road, Umoren Lane, Aka Etinan, Ukana Offot, IBB road.	12
153	D	AGBIA	Bayelsa	Agbia	8
154	D	UNICAL B	Calabar	Satelite Town, Nyaghasang,	8
155	D	LEOPARD B	Calabar	Leopard Town, Calabar Road, Mbukpa, Ambo Street.	8
156	D	CAMEROUN	Calabar	Mayne Avenue, Inyang, Adak Uko, Iman.	8
157	D	ESSIEN TOWN	Calabar	Essien Town, MM Highway, Big Qua, Barracks Road.	8
158	D	GOLDIE	Calabar	Yello Duke Street, Uwanse, Goldie Street.	8
159	D	ANANTIGHA	Calabar	Crutech, Ekpo Abasi, Umo Orok Lane, Old Airport Road, Anantigha.	8
160	D	TARGET	Calabar	Target, Charmly Street.	8
161	D	IKOT ENEOBONG	Calabar	Ikot Eneobong	8
162	D	BACOCO	Calabar	Bacoco	8
163	D	RCC	Eket	RCC Road, Court Road, Okon Eket.	8
164	D	AFAHA UQUA	Eket	Uqua Community, Aha Ukwaobokgim, Ekong Okot, SDP Road.	8
165	D	OKON	Eket	Akabong Area, Idua, Oferyo, Idung Inyang, Four Town	8
166	D	MTAK	Eket	Mbak Itam, Timber Market Road, Nkim, Ikot Ebom Village.	8



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S/N	Band	Feeder Name	Description of Feeder Location	Name of major streets served by the Feeder	Min. Duration of Supply (Hrs)
167	D	IDORO ROAD	Eket	Idoro Road, Itam, Mbirit Itam, Mission Road.	8
168	D	FOUR CORNER	Ikom	Four Corners.	8
169	D	IKOM TOWN	Ikom	Ikom Town.	8
170	D	TOWN FEEDER	Ikot Ekpene	Ikot Ekpene, Chubb Road, Old Itu Road, Ibong Road.	8
171	D	UKANA	Ikot Ekpene	Abak Road Ikot Ekpene, Ikot Ntuen Road, Ukana Ikot Akpabio, Ikot Abasi Str, Udo-Umana str, Umoren str, Udohtong ubah str.	8
172	D	ELIMGBU	PH	Elimgbu Communities, Akpali Communities, Oroigwe Road, Rumu-iwara	8
173	D	ELEKAHIA VILLAGE	PH	Elekahia Village, Elekahia-Nkpogu Road.	8
174	D	RUMUEME	PH	Ada George Road, Iwofe Riroad.	8
175	D	PALACE ROAD	PH	Palace Road Elenenwo.	8
176	D	OKPORO ROAD	PH	Okporo Road, Eliowhani Community, Farm Road by Okporo Road, Rumunduru community, Egbelu by Okporo Road, East-West Road by Rumudara Junction, Pure Water Rumunduru, Aba road.	8
177	D	R-D ROAD	PH	Power Encounter, Eliowhani, New Road, Back of ADAMAC, King of Glory, Okporo Community, Kurukuru road along RD, RD-road to East West road, Overcomers Church	8
178	D	FGC	PH	Rumuugholu Road, Ikwere Road, Rumukoro, Rumurolu, Nkpolu.	8
179	D	ELOGBOLO	PH	Eliogbolo Community, Okocha by Rukpokkurushi	8
180	D	SARS ROAD	PH	SARS road, Road 20, road 12, 14, 15, 16,, Pipeline by Rumuugholu, Rukpokwu by Airport road, Aluu by Greater Evangelism Igwuruta Road, Plantain Junction, Rumuugholu Dust Bin, Orange Hotel, Part of Rukpokwu, Rumuqpu Road, Rukpokwu Pipeline, Back of Total Rukpokwu, See For Eye By Aluu Road	8
181	D	CHObA	PH	Choba Community, Rumuokparali, Rumuologu.	8
182	D	SCHOOL OF NURSING	PH	School of Health.	8
183	D	NSUKKA	PH	Mile 1 Diobu Area, Ikwere road.	8
184	D	UDI	PH	Mile 1 Diobu Area, Ikwere road.	8
185	D	WOKOMA	PH	Parts of Mile 3 Diobu, Parts of Mile 4, Eliopranwo, Ikwere road, UST Roundabout, Agip Junction, Whimpey road.	8

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S/N	Band	Feeder Name	Description of Feeder Location	Name of major streets served by the Feeder	Min. Duration of Supply (Hrs)
186	D	NAVY	PH	Macoba, NAVY area, Part of Ibeto, Reclamation road	8
187	D	AMADI SOUTH	PH	Parts of Old GRA, Ogbunabali Community, Ohia Street	8
188	D	CHURCHILL	PH	Bonny Street, Enugu Street, Enugu Water Front, Part of Churchill, Ndoki Estate 1&2, Tourist Beach, Moore street, Tourist Beach, Enugu street-Borikiri	8
189	D	STATION ROAD	PH	Station Road, Part Odual Road, Nigeria Prisons Service-Bundu	8
190	D	AMADI NORTH	PH	Lagos Street, Potts Johnson, Hospital, Free Town, Agrrey Road, Suya base- Town	8
191	D	HAROLD WILSON	PH	Sand Fill Area, Egbema area, Etche Water Front, NAVY, Baptist Water Front, NaVY Barracks, Police Barracks, UPE junction, Borokiri Compr. Sec Sch, Harold Wilson road, Rex Lawson road, Etche street.	8
192	D	NEW ROAD	PH	Back of Comprehensive College, New Road Area, Abiye Sekibo Street	8
193	D	MARINE BASE	PH	Marine Base Area, California, Civil Servant Estate, Black Man Estate, Ama Polo Estates, Marine Base-Waterfront	8
194	D	RAILWAY	PH	Harmony, Amakohia, Part of Pipe Line, Health Centre, Odowo Road, St. Silas Community	8
195	D	AFAM ROAD	PH	Ukwu Ube, Isaiah Eletuo, Ndok Streeti, Mbano Junction, Afam Road, Ijeoma Street, Palace road, Ndoki road, Udo Street	8
196	D	OBI WALI	PH	East-West Road, Nkpolu Community, Obi Wali Road, Rumuodumaya Community, Eckankar Church-Rumuigbo	8
197	D	HABOUR ROAD	PH	Habour Road, Bundu area, Ibeto, Mopol Barrack-Harbour road	8
198	D	IGWURUTA ROAD	PH	Eneka, Rumuokpuruma, Rumu-oweigbun, Rumu-owule, Rumu-oji, Rumuosita, Rumuochuolu, Rumuochara, Rumuoluku, Rumuosunwon, Rumu-onyi, Rumu-gha	8
199	D	ALUU	PH	Mgbodo Aluu, Aluu Community, Uniport Student Hostel Area	8
200	D	AMADI RESIDENTIAL	PH	Ogbunabali Community, Trans Amadi Road, Ede Street, Oriaku.	8
201	D	AZUABIE	PH	Azuabea Community	8

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S/N	Band	Feeder Name	Description of Feeder Location	Name of major streets served by the Feeder	Min. Duration of Supply (Hrs)
202	D	IKOT IBIOK	Uyo	Eket Oron Road, Ikot Usekong, Ifoyi, Ikot Ibiok, Afaga Atai Area, Ukpong & Archibong Streets, Part of Ikot Odoma, Eket-Oron road, Ikot-Ibiok road, Ikot-usoekong Road, Ussoi road	8
203	D	WELLINGTON BASSEY	Uyo	Gibbs Street, Wellington Bassey Way, Udo Street, Paul Bassey Street.	8
204	D	GRA		Library Avenue, Metro Road, Aba Road, Ikot Osurua.	8
205	D	IGBO ETCHE B			8
206	D	BORI B			8
207	D	KOMKOM B			8
208	D	RUMUOLA B			8
209	D	IBENO B			8
210	D	EKIM			8
211	D	AGUDAMA			8
212	D	TUNGBO			8
213	D	GBARAIN			8
214	D	IKOT ABASI			8
215	D	ITIGIDI			8
216	D	YAHE			8
217	E	OKOTIAMA	Bayelsa	Okotiama	4
218	E	AMASOMA II	Bayelsa	Clubbed To Local Government feeder.	4
219	E	KOLOBIRI	Bayelsa	Kolobiri	4
220	E	POLAKU	Bayelsa	Polaku	4
221	E	IBEKWE	Eket	Part of Ikot Abasi, Ibekwe.	4
222	E	ETE URBAN	Eket	Okon, Ikot Abasi	4
223	E	EDEBOM	Eket	Edebom, Okpob Community	4
224	E	IKOT AKAN	Eket	Oyo Road, Ikot- Ekpene road, Waterboard.	4
225	E	OKURU	PH	Okuru Community	4
226	E	AKPAJO	PH	Eliminigwe 1-4, Ogugu Street, Akpajo Junction Elemenwo.	4
227	E	WING 1	Uyo	Ibom Airport	4



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S/N	Band	Feeder Name	Description of Feeder Location	Name of major streets served by the Feeder	Min. Duration of Supply (Hrs)
228	E	WING 3	Uyo	Ibom Airport	4
229	E	UYO ROAD	Uyo	Uyo Road, Nungudoe Community.	4
230	E	IBESIOKPO B			4
231	E	AMIKA GAMMA			4
232	E	MBO			4
233	E	ETINAN			4
234	E	OBOT AKARA			4
235	E	BUGUMA			4
236	E	AHOADA			4
237	E	NDOKI			4




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202	D	IKOT IBIOK	Uyo	Eket Oron Road, Ikot Usekong, Ifoyi, Ikot Ibiok, Afaga Atai Area, Ukpong & Archibong Streets, Part of Ikot Odoma, Eket-Oron road, Ikot-Ibiok road, Ikot-usoekong Road, Ussoi road	8
203	D	WELLINGTON BASSEY	Uyo	Gibbs Street, Wellington Bassey Way, Udo Street, Paul Bassey Street.	8
204	D	GRA	GRA	Library Avenue, Metro Road, Aba Road, Ikot Osurua.	8
205	D	IGBO ETCHE B	IGBO ETCHE B	IGBO ETCHE B	8
206	D	BORI B	BORI B	BORI B	8
207	D	KOMKOM B	KOMKOM B	KOMKOM B	8
208	D	RUMUOLA B	RUMUOLA B	RUMUOLA B	8
209	D	IBENO B	IBENO B	IBENO B	8
210	D	EKIM	EKIM	EKIM	8
211	D	AGUDAMA	AGUDAMA	AGUDAMA	8
212	D	TUNGBO	TUNGBO	TUNGBO	8
213	D	GBARAIN	GBARAIN	GBARAIN	8
214	D	IKOT ABASI	IKOT ABASI	IKOT ABASI	8
215	D	ITIGIDI	ITIGIDI	ITIGIDI	8
216	D	YAHE	YAHE	YAHE	8
217	E	OKOTIAMA	Bayelsa	Okotiamia	4
218	E	AMASOMA II	Bayelsa	Clubbed To Local Government feeder.	4
219	E	KOLOBIRI	Bayelsa	Kolobiri	4
220	E	POLAKU	Bayelsa	Polaku	4
221	E	IBEKWE	Eket	Part of Ikot Abasi, Ibekwe.	4
222	E	ETE URBAN	Eket	Okon, Ikot Abasi	4
223	E	EDEBOM	Eket	Edebom, Okpob Community	4
224	E	IKOT AKAN	Eket	Oyo Road, Ikot- Ekpene road, Waterboard.	4
225	E	OKURU	PH	Okuru Community	4
226	E	AKPAJO	PH	Eliminigwe 1-4, Ogugu Street, Akpajo Junction Elemenwo.	4
227	E	WING 1	Uyo	Ibom Airport	4

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S/N	Band	Feeder Name	Description of Feeder Location	Name of major streets served by the Feeder	Min. Duration of Supply (Hrs)
228	E	WING 3	Uyo	Ibom Airport	4
229	E	UYO ROAD	Uyo	Uyo Road, Nungudoe Community.	4
230	E	IBESIOKPO B	IBESIOKPO B	IBESIOKPO B	4
231	E	AMIKA GAMMA	AMIKA GAMMA	AMIKA GAMMA	4
232	E	MBO	MBO	MBO	4
233	E	ETINAN	ETINAN	ETINAN	4
234	E	OBOT AKARA	OBOT AKARA	OBOT AKARA	4
235	E	BUGUMA	BUGUMA	BUGUMA	4
236	E	AHOADA	AHOADA	AHOADA	4
237	E	NDOKI	NDOKI	NDOKI	4