



ORDER/NERC/2023/027

**BEFORE THE NIGERIAN ELECTRICITY REGULATORY COMMISSION  
IN THE MATTER OF THE TARIFF REVIEW APPLICATION BY IBADAN ELECTRICITY  
DISTRIBUTION PLC**

**Title**

1. This regulatory instrument shall be cited as the **Multi-Year Tariff Order ("MYTO") 2024 for Ibadan Electricity Distribution Plc.**

**Commencement**

2. This Order shall take effect from 1<sup>st</sup> January 2024 and it shall cease to be effective on the issuance of a new tariff review order for Ibadan Electricity Distribution Plc ("IBEDC") by the Nigerian Electricity Regulatory Commission ("NERC" or the "Commission").

**Objectives**

3. This Order seeks to:
  - a. Ensure that prices charged by IBEDC are fair to customers and are sufficient to allow IBEDC to fully recover the efficient cost of operation, including a reasonable return on the capital invested in the business in accordance with section 116 of the Electricity Act 2023 ("EA").
  - b. Reset industry parameters and performance obligations to incentivise improvement of efficiency and service experience of electricity consumers.
  - c. Ensure sustained improvement in meter deployment and quality of supply in line with IBEDC's CAPEX proposal and service improvement commitment.
  - d. Ensure that tariffs payable by IBEDC's customers are commensurate and aligned with the quality and availability of power supply committed to customer clusters by IBEDC.
  - e. Provide a framework for the settlement of imbalances between TCN and IBEDC on delivery and off-take of available energy in accordance with the Market Rules, Vesting Contracts and other industry documents.
  - f. Support payment securitisation of market contracts and market discipline.


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## Context

4. IBEDC applied for the review of its tariffs under section 116 of the EA, given changes to macroeconomic indices and other tariff variables in order to maintain effective business operations. The key highlights of IBEDC's application include:
- Changes to the Nigerian and United States inflation and foreign exchange rates in view of significant movement in these indices.
  - A reset of the Aggregate Technical Commercial and Collection ("ATC&C") losses applied in tariff determination to **40.00%** effective from 1st January 2024 to reflect operating realities.
  - Plan to deploy 1,537,860 end-use customer meters over a 5-year tariff period to eliminate estimated billing.
  - Commitment to execute capital investment projects that will enable the utility to achieve service delivery targets.
  - Revision of operating expenses ("OPEX") to improve responsiveness to fault clearing and customer complaints.
  - Plan the exit of IBEDC from NBET's Vesting Contract regime thereby allowing IBEDC to procure electricity directly from Generation Companies ("GenCos") through bilateral contracts.
5. The details of the rate application filed by IBEDC are summarised in Table 1 below -

**Table – 1 Summary of IBEDC's Rate Application**

	<b>Parameter</b>	<b>IBEDC's Request</b>
1	Average Energy offtake (MWh/h)	478MWh/h
2	ATC&C Loss Target	40.00%
3	Annual OPEX (₦' billion)	53.13
4	Annual Meter CAPEX (₦' billion)	22.45
5	Annual Other CAPEX (₦' billion)	24.51
6	Annual Revenue Requirement (₦' billion)	429.47
7	Cost-reflective tariff (₦/ kWh)	156.35
8	Allowed Tariff (₦/ kWh)	118.83
9	Tariff shortfall (₦/ kWh)	37.52

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## Review of the Application

6. Further to the receipt of the IBEDC's application for rate review, the Commission, in compliance with the provisions of the EA and extant regulatory instruments, published the Application on its website and issued notices in 4 national newspapers on July 14, 2023, soliciting stakeholder comments and participation in a public hearing on the Rate-Case Application. A total of 54 written and oral submissions were received and considered during and after the public hearing held on 26th July 2023 before making a ruling on the tariff application.
7. The public hearing on the rate-case application was presided over by a panel of 3 commissioners in compliance with the Business Rules of the Commission, with special invitations for the participation of key stakeholders including the Federal Competition and Consumer Protection Commission ("FCCPC"), Consumer Advocacy Groups ("CAGs"), Nigerian Society of Engineers ("NSE"), National Union of Electricity Employees ("NUEE"), Manufacturers Association of Nigeria ("MAN"), Nigerian Association of Chambers of Commerce, Industry, Mines, and Agriculture ("NACCIMA"), the Bureau of Public Enterprises ("BPE"), Transmission Company of Nigeria Plc ("TCN"), registered intervenors and IBEDC's customers. The rate case application was subjected to robust interrogation/scrutiny by attendees.
8. The comments received on the application were duly considered by the Commission during the evaluation process. The highlights of the comments made by stakeholders included -
  - a. The need to minimise or delink the exposure of electricity tariffs to fluctuations in exchange rates and the international oil and gas market.
  - b. The slow pace of meter rollout contributing to higher losses and the cost of the operations of the public utility.
  - c. Low quality of services rendered by IBEDC and non-adherence to the service-based obligation.
  - d. Need to ensure that the DisCo excludes assets contributed/procured by customers from its revenue requirement.
  - e. Concerns over the prudence of DisCos' historic operating expenses ("OPEX") and capital expenditures ("CAPEX").
  - f. Concerns over corporate governance practices and internal control policies inhibiting service delivery.
9. The review of the application by the Commission duly considered the comments including the impact of changes in macroeconomic variables, prudence in expenditure, and operational efficiency parameters including ATC&C losses, energy offtake requirements and meter rollout plans provided in IBEDC's revenue requirement and resultant end-user tariffs.

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- 10.** In reviewing IBEDC's application, the varying levels of infrastructural development in the utility's network that is directly attributable to the differential level of supply quality experienced by customers in IBEDC's network were considered. Accordingly, this Order reiterates the industry's commitment to Service-Based Tariffs ("SBT") in ensuring that rates paid by customers are in alignment with the quality of service to customer clusters as measured by the daily average availability of power supply on 33kV and 11kV feeders over a 2-month reference period. The Order further seeks to incentivise the public utility to invest across its entire network towards improving access and reduction of losses.
- 11.** Pursuant to the review of the application filed by IBEDC and the outcome of the public hearing on the rate-case application, the Commission hereby approves the following key components of IBEDC's rate application as summarised in Table 2 below.

**Table – 2 Summary of NERC's Decision on IBEDC's Application**

	<b>Parameter</b>	<b>IBEDC's Request</b>	<b>NERC's Approval</b>
1	Nigeria Inflation	28.20 %	
2	United States Inflation	3.10 %	
3	Foreign Exchange (₦/\$)	₦919.39/\$1	
4	Average Energy Offtake (MWh/h)	478MWh/h	478MWh/h
5	ATC&C Loss Target	40.00%	25.00%
6	Annual OPEX (₦' billion)	53.13	45.03
7	Annual Meter CAPEX (₦' billion)	22.45	6.25
8	Annual Other CAPEX (₦' billion)	24.51	10.22
9	Annual Revenue Requirement (₦' billion)	429.47	396.00
10	Cost-reflective tariff (₦/ kWh)	156.35	126.10
11	Allowed Tariff (₦/ kWh)	118.83	62.50
12	Tariff shortfall (₦/ kWh)	37.52	63.60

### **Basis for the Decision**

- 12.** Section 34(d) of the EA mandates the Commission to ensure that prices charged by licensees are fair to customers and are sufficient to allow the licensees to fully recover the efficient cost of operation, including a reasonable return on the capital invested in the business. Section 116(2)(c) of the EA further provides for approval of tariffs that incentivise continuous improvement of the quality of service. Pursuant to the aforementioned sections of the EA and in line with the subsisting MYTO methodology, the underlisted indices with potential impact on electricity rates were considered in deciding on the IBEDC application.

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- a. **Nigerian Inflation Rates:** The Nigerian rate of inflation for November 2023 as obtained from the National Bureau of Statistics ("NBS") was 28.20%. This rate was adopted to project Nigerian inflation rates for the year 2024 and beyond.
- b. **Exchange Rate:** The Naira to the US Dollar exchange rate of ₦919.39/US\$1 representing the average forex rate of ₦911.29/US\$1 during 18 - 22 December 2023 as obtained from the website of the Central Bank of Nigeria ("CBN") plus 1% in line with the MYTO methodology, was adopted to project the Naira to US Dollar exchange rate.
- c. **US Inflation Rates:** Based on the data obtained from the United States Bureau of Labor Statistics (<http://www.bls.gov>), the US inflation rate for November 2023 was 3.10%. This rate was adopted for this review to project US Inflation rates for the year 2024 and beyond.
- d. **Contracted energy offtake:** This Order recognises a revision to IBEDC's partially contracted capacity to ensure a minimum energy offtake of 478MWh/h with effect from 1<sup>st</sup> January 2024. IBEDC is obligated by this Order to finalise its bilateral contract negotiations by 30th June 2024.
- e. **Gas Price:** The benchmark gas price of US\$2.18/MMBTU, gas transportation cost of US\$0.80/MMBTU, and contracted gas prices outside Domestic Gas Delivery Obligation quantities and based on effective Gas Sale Agreements ("GSAs") approved by the Commission were adopted.
- f. **CAPEX Adjustment:** Pursuant to the provision of Section 7(a) of Regulations on Procedure for Electricity Tariff Reviews in the NESI, adjustments were made to TCN and DisCos' MYTO CAPEX provisions to account for material variances between the actual CAPEX utilisation and MYTO CAPEX provisions.

### 13. Aggregate Technical Commercial and Collection Losses

The Performance Agreement ("PA") between IBEDC and the Bureau of Public Enterprises ("BPE") provided the minimum performance indices expected of IBEDC for the initial years of the privatisation transaction. The expiration of the PA in December 2021 provided the opportunity to reset the performance parameters relative to operating conditions and market realities. IBEDC proposed a review to reset its new baseline ATC&C loss levels to 40.00%. Following the review, the Commission approved a new baseline ATC&C loss level of 25.00% for IBEDC effective from 1st January 2024. The approved ATC&C loss level is considered to be fair and reasonable given current operating conditions and comparable benchmarks within and outside NESI. Table 3 below provides IBEDC's proposed and approved ATC&C loss targets for the period 2023 to 2027.

**Table-3: ATC&C Loss Target for IBEDC 2023 – 2027**

Year	2024	2025	2026	2027
IBEDC's Reset Request	40.00%	37.00%	34.00%	31.00%
Approved ATC&C Loss Target	25.00%	20.92%	17.50%	14.64%

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## 14. Operating Expenses

IBEDC applied for an upward review of its annual operating expenses ("OPEX") to reflect changes in the macroeconomic environment to sustain and improve service delivery to its customers. IBEDC's OPEX proposal was reviewed in line with relevant industry benchmarks and peculiarities of IBEDC's operating conditions. Table 4 below provides a summary of IBEDC's approved OPEX in relation to its application.

**Table – 4: Approved Annual OPEX for IBEDC**

Year	IBEDC's OPEX Request	NERC Approved OPEX
	₦'Million	₦'Million
Admin OPEX	25,453	20,262
Fixed OPEX	4,229	4,503
Variable OPEX	23,452	20,262
<b>Total OPEX</b>	<b><u>53,134</u></b>	<b><u>45,026</u></b>

## 15. Meter Rollout Programme

In addition to other sector-led end-user metering initiatives in the NESI, this Order has considered IBEDC's proposed end-user customer meter rollout programme to eliminate estimated billing within the next 5 years. Over the tariff review period, IBEDC is mandated to install a minimum of **65,000** meters annually over 5 years towards phasing out the use of estimated billing methodologies in its network. Table-5 below provides the details of the meter rollout plan for IBEDC from 2023 to 2027.

**Table 5: Meter Rollout Programme for IBEDC for the period 2024 – 2027**

Year	2024	2025	2026	2027
Number of meters	65,000	65,000	65,000	65,000
Amount	<u>₦6.25Billion</u>	<u>₦6.25Billion</u>	<u>₦6.25Billion</u>	<u>₦6.25Billion</u>

## 16. Aggregate Capital Expenditure ("CAPEX") Plan

In addition to end-user meter rollout, IBEDC's rate-case filing included proposed CAPEX for other service improvement initiatives. IBEDC may, subject to the approval of the Commission, front-load its expenditure in any year to achieve its service improvement objectives on critical investment needs based on its Performance Improvement Plan ("PIP"). The allowed returns on any unutilised portion of IBEDC's annual CAPEX provision shall be clawed back during minor reviews of tariffs in addition to further regulatory sanctions as applicable. Accordingly, the approved rates contained in this Order have allowed limited provisions to finance planned CAPEX programmes as well as applied necessary adjustments to the verified historical investments of IBEDC. Table-6 below provides the annual approved aggregate CAPEX (inclusive of meter rollout) provision for IBEDC.

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**Table-6: IBEDC's Aggregate CAPEX Programme for 2024 – 2027**

Year	2024	2025	2026	2027
	₦' Million	₦' Million	₦' Million	₦' Million
IBEDC's Request	46,957	42,128	42,128	42,128
NERC's Approval	<u>16,470</u>	<u>16,470</u>	<u>16,470</u>	<u>16,470</u>

### 17. Minimum Energy Offtake and Transition to Bilateral Contracts

The Order recognises a revision to IBEDC's partially contracted capacity to ensure a minimum energy offtake of **478MWh/h** with effect from 1st January 2024. IBEDC is required by this Order to secure adequate bilateral contracts to facilitate a seamless exit from NBET's vesting contract regime. Through bilateral contracts, IBEDC is required to mitigate its exposure to volumetric energy risks. Effective January 2024, IBEDC shall have no recourse to claim revenue shortfall arising from generation shortfalls. IBEDC is required to continually procure additional energy volumes to serve its customers and ensure steady migration of customers to higher service bands on account of improved level of supply. Table-7 below provides the minimum energy offtake requirement of IBEDC for the period.

**Table-7: Minimum Energy Offtake Requirement of IBEDC 2024 – 2027**

Year	2024	2025	2026	2027
MWh/h	478	528	529	610

### 18. Servicing National Mass Metering Programme ("NMMP") Loan of CBN

The Order recognises IBEDC's obligation to service CBN's loan (interest and principal) for the National Mass Metering Programme ("NMMP") in line with the terms of the loan agreement and has duly provided same in the IBEDC's revenue requirement. The costs shall be updated in subsequent reviews to reflect adjustments applied by the fund managers in line with the terms of disbursement.

### 19. Contribution to Meter Acquisition Fund

In addition to IBEDC's metering plan, this Order makes provision for the accruing of funds to the Meter Acquisition Fund ("MAF") established to support the deployment of end-user customer meters. The MAF shall be centrally managed and used as securitisation for long-term financing to facilitate the rapid closure of the current metering gap in the NESI. Accordingly, a provision of **₦1.185/kWh** has been made in the IBEDC's revenue requirement as a contribution to the Meter Acquisition Fund. The Commission may review the amount provided for MAF contribution during periodic minor reviews to reflect changes in the administration of the MAF and other macroeconomic variables.

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**Table-6: IBEDC's Aggregate CAPEX Programme for 2024 – 2027**

Year	2024	2025	2026	2027
	₦' Million	₦' Million	₦' Million	₦' Million
IBEDC's Request	19,379	17,610	20,270	23,411
NERC's Approval	16,470	16,470	16,470	16,470

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## RESULTS OF THE REVIEW

### 20. Revenue Requirement


Table 8 below summarises the key building blocks that summed up the projected revenue requirement of IBEDC for 2023 – 2027.

**Table 8: Approved Revenue Requirement for IBEDC 2024 – 2027**

		2024	2025	2026	2027
		₦' Million	₦' Million	₦' Million	₦' Million
<b>GenCos Cost</b>	Capacity Cost	117,639	130,913	131,789	153,690
	<u>Opex</u>	<u>153,426</u>	<u>170,224</u>	<u>172,770</u>	<u>199,713</u>
	<b>Total</b>	<b>271,066</b>	<b>301,137</b>	<b>304,559</b>	<b>353,403</b>
<b>TCN and ADMIN Cost</b>	Opex	6,692	8,996	11,240	13,969
	RO Investment	382	399	547	14,884
	<u>Depreciation</u>	<u>11,217</u>	<u>11,693</u>	<u>11,894</u>	<u>11,579</u>
	<b>Total</b>	<b>18,291</b>	<b>21,088</b>	<b>23,682</b>	<b>40,432</b>
<b>System Operations Cost</b>	Opex	3,208	3,712	4,152	4,751
	<u>RO Investment</u>	<u>191</u>	<u>206</u>	<u>237</u>	<u>271</u>
	<b>Total</b>	<b>3,399</b>	<b>3,918</b>	<b>4,389</b>	<b>5,022</b>
<b>Market Operations Cost</b>	Opex	518	538	581	639
	<u>RO Investment</u>	<u>19</u>	<u>34</u>	<u>35</u>	<u>38</u>
	<b>Total</b>	<b>538</b>	<b>571</b>	<b>615</b>	<b>677</b>
<b>Ancillary</b>	<b>Cost</b>	<b>783</b>	<b>1,119</b>	<b>1,439</b>	<b>2,153</b>
<b>DisCo Cost</b>	Opex	45,443	57,169	72,157	91,327
	RO Investment	33,953	48,038	51,531	53,393
	Depreciation	13,342	13,849	14,320	14,790
	<u>Debt Repayment</u>	<u>9,183</u>	<u>3,983</u>	<u>996</u>	<u>996</u>
	<b>Total</b>	<b>101,921</b>	<b>123,039</b>	<b>139,004</b>	<b>160,506</b>
<b><u>Revenue Required</u></b>		<b>395,998</b>	<b>450,873</b>	<b>473,689</b>	<b>562,194</b>

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## 21. Summary of Tariff Variables/Assumptions

Table 9 below provides a summary of the key tariff review variables approved for IBEDC from 1 January 2024 to 31 December 2027.

**Table – 9: Key Tariff Review Variables/Assumptions for IBEDC**

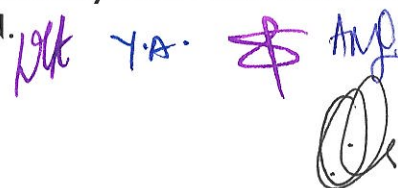
Parameter	Unit	2023	2024	2025	2026	2027
Loss Target	%	15.47%	25.00%	20.92%	17.50%	14.64%
Nigerian Inflation	%	24.5%	28.2%	28.2%	28.2%	28.2%
US Inflation	%	4.1%	3.1%	3.1%	3.1%	3.1%
Exchange Rate ₦/\$	₦	649.0	919.4	919.4	919.4	919.4
Transmission Loss Factor	%	7.25%	7.00%	6.75%	6.50%	6.50%
Energy Delivered to DisCo	GWh	3,472	4,186	4,625	4,638	5,345
Energy Delivered to DisCo	MWh/h	396	478	528	529	610
Generation Cost	₦/kWh	44.4	63.8	64.1	64.7	65.1
Transmission & Admin Cost	₦/kWh	7.3	6.9	7.2	8.1	10.6
End-User Cost Reflective Tariff	₦/kWh	90.8	126.1	123.3	123.8	123.2
End-User Allowed Tariffs	₦/kWh	62.5	62.5	123.3	123.8	123.2
Tariff Shortfall (Subsidy)	₦million	83,217	199,841*	0	0	0

Notes: \*Estimated Annual Subsidy for 2024. The monthly subsidy from January 2024 is NGN16.65bn

## 22. Approved Cost-Reflective and Subsidised Tariffs

Pursuant to Section 116 of the EA and extant regulations, the Commission considered and approved for IBEDC the cost-reflective tariffs contained in Table 10 below with effect from 1<sup>st</sup> January 2024 and shall remain in force subject to automatic monthly adjustments on pass-through indices including Nigerian and US Inflation rates, Naira/US\$ exchange rates and gas to power tariffs.

In line with the policy direction of the FGN on electricity subsidy, the allowed tariffs as contained in Table 10 below are frozen for all customers at the rates payable since December 2022. With this policy, the estimated subsidy benefit for customers under IBEDC franchise in 2024 is approximately NGN199.841bn (i.e., NGN16.65bn monthly). The allowed tariff is with effect from 1<sup>st</sup> January 2024 and shall remain in force, subject to further policy direction of the FGN.

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**Table 10: Approved Cost Reflective and Allowed Tariffs (₦/kWh) for IBEDC**

Category	2023		2024		2025	2026	2027
	Cost-Reflective Tariff	Allowed Tariff	Cost-Reflective Tariff	Allowed Tariff	Cost-Reflective Tariff		
Life-line	4.00	4.00	4.00	4.00	4.00	4.00	4.00
A - Non-MD	108.79	74.82	141.25	74.82	138.04	138.65	137.99
A - MD1	107.13	73.69	137.37	73.69	134.25	134.84	134.20
A - MD2	104.77	72.06	138.91	72.06	135.75	136.35	135.70
B - Non-MD	101.41	69.75	140.54	69.75	137.35	137.95	137.30
B - MD1	99.30	68.30	135.52	68.30	132.44	133.02	132.39
B - MD2	97.28	66.91	137.51	66.91	134.39	134.98	134.34
C - Non-MD	81.99	56.40	139.89	56.40	136.71	137.31	136.66
C - MD1	79.99	55.02	133.79	55.02	130.75	131.33	130.70
C - MD2	78.25	53.82	136.28	53.82	133.18	133.77	133.13
D - Non-MD	47.16	32.44	108.14	32.44	105.68	106.15	105.64
D - MD1	72.85	50.11	119.96	50.11	117.23	117.75	117.18
D - MD2	72.88	50.13	119.96	50.13	117.23	117.75	117.18
E - Non-MD	46.91	32.26	97.52	32.26	95.31	95.73	95.27
E - MD1	72.85	50.11	107.40	50.11	104.96	105.42	104.92
E - MD2	72.88	50.13	107.40	50.13	104.96	105.42	104.92

### 23. Automatic Monthly Adjustments of Tariffs

This Order provides for the implementation of **Monthly Adjustments** of tariffs arising from changes in exogenous indices, not within the control of licensees in the NESI. Thus, IBEDC's revenue requirements and associated tariffs shall be subject to **monthly adjustments** to allow for changes in the inflation rates, Naira/US\$ exchange rates, and gas-to-power prices.

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## 24. Market Payment Discipline

Effective from the January 2024 market cycle, IBEDC is required to pay 100% of its market obligations to NBET, MO, and other bilateral counterparties for energy and market administration services rendered to the utility. IBEDC shall provide relevant payment securities in line with the Market Rules and relevant contractual (PPA, Vesting Contracts, etc.) provisions including the posting of bank guarantees and the NESI escrow framework. Thus, effective from 1st January 2024, failure to meet 100% settlement of market invoices shall constitute a breach of Condition 2(5) of IBEDC's license and shall attract full enforcement measures in line with Section 75 of the EA.

## 25. IBEDC's Remittance Obligation for 2023 and 2024

The Power Sector Recovery Plan ("PSRP") provides for a gradual transition to cost-reflective tariffs with safeguards for the less privileged electricity consumers in society. The Federal Government, under the PSRP financing plan, has committed to funding the revenue gap arising from the difference between cost-reflective tariffs approved by the Commission and the actual end-user tariffs during the transition to cost-reflective tariffs where applicable. The waterfall of market revenues during the transitional period shall be in line with the following:

- a. NBET shall issue energy invoices to IBEDC net of the applicable tariff shortfall approved by the Commission on a monthly basis, while MO shall issue the full transmission and administrative services invoices to IBEDC at the applicable tariff;
- b. IBEDC shall make full settlement (100%) of the market invoices issued by MO and NBET as provided in Section 25(a) above.
- c. **Regulatory Net-offs are specific directives** issued by the Commission to the Principal Collection Accounts ("PCA") Settlement Administrator on net-offs (+/-) in a **fixed sum requiring no calculation** applied to IBEDC's minimum remittance obligations to the MO or the NBET for a specific number of months to accommodate financial offsets by market participants and/or amortization of deferred assets" as approved by the Commission.
- d. FGN intervention from the PSRP financing plan and budgetary appropriation for funding tariff shortfall shall be applied by NBET to ensure 100% settlement of market invoices as issued by generating companies ("GenCos").
- e. IBEDC shall be liable to relevant penalties/sanctions for failure to meet the payment obligation in any payment cycle under the terms of its respective contracts with bilateral counterparties including NBET and MO.
- f. IBEDC shall maintain adequate securitisation for energy off-take in line with the provisions of the Market Rules and relevant bilateral contracts.

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- g. IBEDC shall settle its market invoices under the minimum remittance thresholds as provided in Table 11 effective 1<sup>st</sup> January 2024. All settlements are subject to **regulatory net-offs** as may be issued from time to time by the Commission.

**Table – 11: Remittance Obligation for IBEDC, 2023 and 2024**

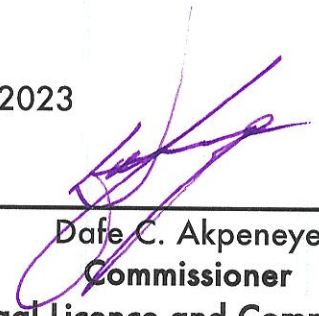
Head	Subhead	2023	2024
		₦'Million	₦'Million
Revenue Required	NEMSF	5,438	5,463
	Meter Acquisition Fund	2,201	3,721
	Unadjusted GenCo Invoice	156,387	267,060
	TCN & Admin Services	21,462	28,798
	DisCo	81,109	90,957
	Total	266,597	395,998
	Allowed Recovery	183,381	196,157
	Tariff Shortfall (Subsidy)	83,217	199,841
	NBET Adjusted Invoice to IBEDC	73,170	67,218
DisCo Remittance Obligation	NEMSF	5,438	5,463
	Meter Acquisition Fund	2,201	3,721
	NBET Remittance Obligation	73,170	67,218
	MO Remittance Obligation	21,462	28,798
	DisCo	81,109	90,957
	Total Distribution	183,381	196,157
	DisCo remittance to NBET (Adjusted Invoice)	100%	100%
	DisCo remittance to MO	100%	100%

**Effective Date**

**26.** This Order shall be effective from 1<sup>st</sup> January 2024.

Dated this 28<sup>th</sup> day of December 2023

  
Sanusi Garba  
Chairman

  
Dafe C. Akpeneye  
Commissioner  
Legal Licence and Compliance



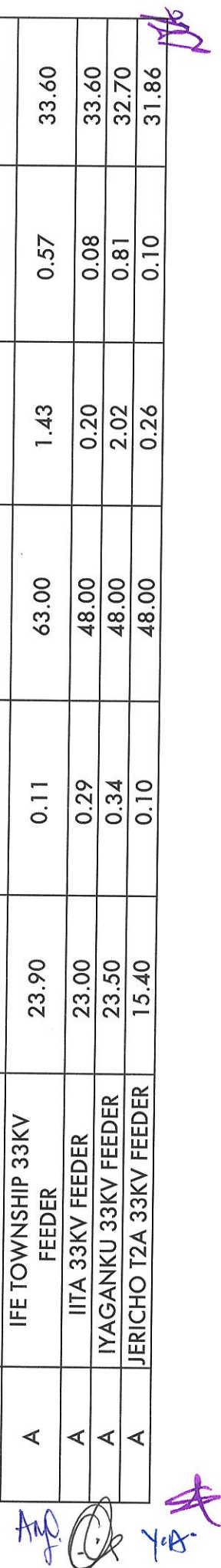
## Appendix – 1: IBEDC’s Customer Classifications

Service Bands	New Tariff Class	Description
<b>Lifeline</b>	<b>R1</b>	Life-Line customers with energy consumption of not more than 50kWh/month
<b>A</b> (Minimum of 20hrs/day)	<b>A – Non-MD</b>	Customers with single or three-phase connections located within <b>Band-A</b> Service Level Feeders
	<b>A – MD 1</b>	Customers with LV Maximum Demand connection located within <b>Band-A</b> Service Level Feeders
	<b>A – MD 2</b>	Customers with MV/HV Maximum Demand (11/33kV) connection located within <b>Band – A</b> Service Level Feeders
	<b>A – Special</b>	Customer under special supply agreement
<b>B</b> (Minimum of 16hrs/day)	<b>B – Non-MD</b>	Customers with single or three-phase connections located within <b>Band-B</b> Service Level Feeders
	<b>B – MD 1</b>	Customers with LV Maximum Demand connection located within <b>Band-B</b> Service Level Feeders
	<b>B – MD 2</b>	Customers with MV/HV Maximum Demand (11/33kV) connection located within <b>Band – B</b> Service Level Feeders
<b>C</b> (Minimum of 12hrs/day)	<b>C – Non-MD</b>	Customers with single or three-phase connections located within <b>Band – C</b> Service Level Feeders
	<b>C – MD 1</b>	Customers with LV Maximum Demand connection located within <b>Band-C</b> Service Level Feeders
	<b>C – MD 2</b>	Customers with MV/HV Maximum Demand (11/33kV) connection located within <b>Band – C</b> Service Level Feeders
<b>D</b> (Minimum of 8hrs/day)	<b>D – Non-MD</b>	Customers with single or three-phase connections located within <b>Band-D</b> Service Level Feeders
	<b>D – MD 1</b>	Customers with LV Maximum Demand connection located within <b>Band-D</b> Service Level Feeders
	<b>D – MD 2</b>	Customers with MV/HV Maximum Demand (11/33kV) connection located within <b>Band – D</b> Service Level Feeders
<b>E</b> (Minimum of 4hrs/day)	<b>E – Non-MD</b>	Customers with single or three-phase connections located within <b>Band-E</b> Service Level Feeders
	<b>E – MD 1</b>	Customers with LV Maximum Demand connection located within <b>Band-E</b> Service Level Feeders
	<b>E – MD 2</b>	Customers with MV/HV Maximum Demand (11/33kV) connection located within <b>Band-E</b> Service Level Feeders

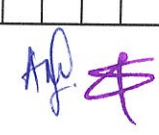
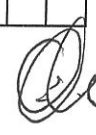



**Appendix – 2: IBEDC's Service Level Commitments for January – June 2024**

Tariff Band	Feeders	Average Duration of Supply (Hrs/Day)	Average Frequency of Interruptions Per Day	Average Duration of Interruptions (Mins)	Average Response time to calls (Mins)	Average Response time to resolving complaints (Hrs)	Service Voltage Level (kV)
A	LIFE CAMP 11KV FEEDER	24.00	0.02	12.00	0.13	0.05	11.50
A	LIFE CAMP 33KV-FEEDER	23.90	0.02	10.80	0.13	0.05	32.76
A	SUMO 33KV FEEDER	23.80	0.02	18.00	0.13	0.05	33.20
A	SUN METAL 33KV FEEDER	23.80	0.02	18.00	0.13	0.05	33.20
A	POWERLINE 33KV FEEDER	23.80	0.02	18.00	0.13	0.05	33.20
A	PRISM 33KV FEEDER (ELIGIBLE)	23.80	0.02	18.00	0.13	0.05	33.20
A	NMT 33KV FEEDER	23.90	0.27	36.00	0.39	0.16	32.76
A	DOGONGERI 33KV FEEDER	24.00	0.03	36.00	0.13	0.05	31.01
A	INCOMER T2B 33KV FEEDER	24.00	0.20	48.00	0.59	0.23	33.90
A	RABISH IMAC 33KV FEEDER	23.70	0.01	36.00	0.13	0.05	33.90
A	FAN MILK 33KV FEEDER	23.60	0.15	30.00	0.26	0.10	32.70
A	ILESA 33KV FEEDER FEEDER	22.90	0.13	48.00	2.60	1.04	31.89
A	INCOMER T1C 33KV FEEDER	24.00	0.16	36.00	0.39	0.16	32.40
A	UNILORIN 33KV FEEDER	23.20	0.23	54.00	0.26	0.10	32.13
A	OLAK 33KV FEEDER	23.80	0.10	60.00	0.20	0.08	31.80
A	OLAM 33KV FEEDER	23.60	0.10	60.00	0.20	0.08	31.80
A	JERICHO T2B 33KV FEEDER	23.40	0.10	54.00	0.39	0.16	31.80
A	IRON & STEEL 33KV FEEDER	24.00	0.02	60.00	0.26	0.10	33.60
A	IFE TOWNSHIP 33KV FEEDER	23.90	0.11	63.00	1.43	0.57	33.60
A	IITA 33KV FEEDER	23.00	0.29	48.00	0.20	0.08	33.60
A	IYAGANKU 33KV FEEDER	23.50	0.34	48.00	2.02	0.81	32.70
A	JERICHO T2A 33KV FEEDER	15.40	0.10	48.00	0.26	0.10	31.86



Tariff Band	Feeders	Average Duration of Supply (Hrs/Day)	Average Frequency of Interruptions Per Day	Average Duration of Interruptions (Mins)	Average Response time to calls (Mins)	Average Response time to resolving complaints (Hrs)	Service Voltage Level (kV)
A	JEBBA/BACITA 33KV FEEDER	23.90	0.42	66.00	0.78	0.31	31.50
A	INCOMER T1B 33KV FEEDER	24.00	0.29	66.00	0.52	0.21	32.40
A	JEBBA PAPER MILL 11KV FEEDER	23.90	0.02	73.24	0.26	0.10	10.92
A	GRA ILORIN 33KV FEEDER	22.00	0.42	60.00	0.91	0.36	31.80
A	UI/NISER 33KV FEEDER	22.10	0.55	60.00	1.24	0.49	32.70
A	ODOGBO 33KV FEEDER	23.70	0.27	36.00	0.52	0.21	32.40
A	OWODE LINE II 33KV FEEDER	23.50	0.25	60.00	3.12	1.25	31.86
A	OSOGBO TOWNSHIP 33KV FEEDER	23.00	1.85	60.00	1.24	0.49	31.89
A	LUBCON AVE. 33KV FEEDER	23.80	0.19	72.00	0.72	0.29	31.01
A	IBADAN NORTH 33KV FEEDER	22.60	0.48	54.00	1.30	0.52	31.80
A	LAMODI 33KV FEEDER	23.80	0.08	66.00	0.52	0.21	31.01
A	OFFA 33KV FEEDER	23.80	0.21	72.00	1.11	0.44	31.01
A	MCPHERSON 33KV FEEDER	23.90	0.52	72.00	0.46	0.18	31.80
A	ELEYELE 33KV FEEDER	21.60	0.34	66.00	13.65	5.46	30.00
A	TOLL GATE 33KV FEEDER	20.50	0.65	54.00	1.89	0.75	31.80
A	EFCO/EVANS 11KV FEEDER	23.00	0.17	83.85	2.80	1.12	10.60
A	APATA 33KV FEEDER	22.30	0.80	84.00	2.21	0.88	30.00
A	BANK ROAD 11KV FEEDER	23.00	0.16	89.87	0.78	0.31	10.60
A	OGUNMAKIN/AJEBO 33KV FEEDER	23.20	0.61	72.00	0.46	0.18	30.90
A	ISEYIN 33KV FEEDER	23.60	1.03	90.00	2.02	0.81	30.00
A	EXPRESS 33KV FEEDER	22.80	1.11	72.00	1.43	0.57	31.01



Tariff Band	Feeders	Average Duration of Supply (Hrs/Day)	Average Frequency of Interruptions Per Day	Average Duration of Interruptions (Mins)	Average Response time to calls (Mins)	Average Response time to resolving complaints (Hrs)	Service Voltage Level (kV)
A	AR-RASHID 33KV FEEDER	23.60	0.07	120.00	1.76	0.70	31.01
A	OLUYOLE 33KV FEEDER	22.40	0.99	90.00	1.37	0.55	32.13
A	INTERCHANGE 33KV FEEDER	21.50	0.96	120.00	1.30	0.52	31.01
A	BASIN 11KV FEEDER	13.00	0.22	106.28	0.85	0.34	10.71
A	ODIGBO/ESTATE 33KV FEEDER	21.10	0.44	102.00	1.76	0.70	29.42
A	WATER WORKS OJERE 33KV FEEDER	16.50	0.21	120.00	2.60	1.04	31.89
A	AGODI LINE II 33KV FEEDER	0.50	0.61	84.00	1.95	0.78	30.60
A	SENIOR STAFF QTRS F20 11KV FEEDER	22.80	0.28	114.80	0.85	0.34	10.92
A	JEBBA TOWNSHIP 11KV FEEDER	22.40	0.26	140.08	0.65	0.26	10.34
A	OBELAWO 11KV FEEDER	23.70	0.03	120.21	1.56	0.62	10.80
A	IJOKO 33KV FEEDER	22.60	2.37	108.00	1.95	0.78	10.80
A	FRIGOGLOSS 11KV FEEDER	21.81	0.17	121.30	0.39	0.16	10.90
A	LIBERTY 33KV FEEDER	22.40	1.03	120.00	1.95	0.78	31.89
A	BABCOCK 33KV FEEDER	22.50	0.06	90.00	0.91	0.36	32.40
A	AGODI LINE 1 33KV FEEDER	22.20	0.50	96.00	1.82	0.73	32.13
A	OAU 33KV FEEDER (ELIGIBLE)	22.20	0.50	96.00	1.82	0.73	32.13
A	SAMONDA 33KV FEEDER	20.40	0.34	132.00	2.21	0.88	31.80
A	MIDGAL 33KV FEEDER	24.00	0.13	114.00	0.39	0.16	31.01
A	DANGOTE 33KV FEEDER	22.30	0.25	120.00	1.24	0.49	31.01
A	BEST OIL/ALTAK 11KV FEEDER	21.90	0.47	140.83	0.46	0.18	10.34

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Tariff Band	Feeders	Average Duration of Supply (Hrs/Day)	Average Frequency of Interruptions Per Day	Average Duration of Interruptions (Mins)	Average Response time to calls (Mins)	Average Response time to resolving complaints (Hrs)	Service Voltage Level (kV)
A	BAT/NEW AGE 11KV FEEDER	20.48	0.57	143.87	0.52	0.21	10.90
A	ERUWA LANLATE 33KV	20.40	1.64	132.00	2.67	1.07	10.62
A	SF2 NEW BUSSA 11KV FEEDER	22.50	0.27	121.29	0.72	0.29	10.63
A	CHALLENGE INDUSTRIAL 33KV FEEDER	20.80	0.63	96.00	1.17	0.47	32.40
A	AMI 11KV FEEDER	22.40	0.22	122.89	1.50	0.60	10.71
A	QUANTUM STEELS 33KV FEEDER	21.50	0.69	114.00	0.72	0.29	31.80
A	FEDERATED STEEL & MILL LTD 33KV FEEDER	24.00	0.02	180.00	0.13	0.05	31.80
A	METAFRIQUE 33KV FEEDER	22.50	0.73	162.00	0.59	0.23	31.01
A	OWODE LINE I 33KV FEEDER	22.70	0.31	150.00	1.63	0.65	31.01
A	TANKE 11KV FEEDER	14.81	0.06	144.66	0.26	0.10	10.87
A	ADOGBA 33KV FEEDER	20.50	1.36	132.00	0.78	0.31	31.86
A	IJEBU ODE 33KV FEEDER	23.10	0.73	156.00	3.32	1.33	33.80
A	SRM 33KV FEEDER	23.10	0.23	138.00	0.59	0.23	31.01
A	CEPLASS 33KV FEEDER	23.80	0.63	150.00	0.78	0.31	28.50
A	HILL TOP 33KV FEEDER	21.80	0.34	138.00	1.43	0.57	32.40
A	SEVEN UP 11KV FEEDER	21.77	0.37	157.76	1.37	0.55	10.60
A	OSOGBO/IKIRUN 33KV FEEDER	21.80	1.26	138.00	1.37	0.55	32.10
A	JOYCE B/RATCON 11KV FEEDER	20.87	0.33	160.46	0.91	0.36	10.60
A	OAUTHC 11KV FEEDER	23.00	0.03	160.92	0.78	0.31	10.34
A	IJAGBA 33KV FEEDER	22.30	0.52	150.00	2.60	1.04	32.45







Tariff Band	Feeders	Average Duration of Supply (Hrs/Day)	Average Frequency of Interruptions Per Day	Average Duration of Interruptions (Mins)	Average Response time to calls (Mins)	Average Response time to resolving complaints (Hrs)	Service Voltage Level (kV)
A	GRA OSOGBO 11KV FEEDER	20.13	0.26	182.85	4.16	1.66	10.34
A	PRIME 11KV FEEDER	15.60	0.26	182.85	4.16	1.66	10.34
A	ADO AWAYE 33KV FEEDER	22.80	0.86	162.00	1.17	0.47	31.26
A	BLACK HORSE 11KV FEEDER	21.52	0.49	193.19	0.33	0.13	10.90
A	FARM 11KV FEEDER	20.80	1.32	194.40	1.37	0.55	10.62
A	WAWA/KAJIMA 33KV FEEDER	23.50	0.67	138.00	1.56	0.62	31.01
B	CROWN 11KV FEEDER	18.81	0.49	197.69	1.11	0.44	10.50
B	LINA OIL 11KV FEEDER	21.13	0.52	199.07	0.52	0.21	10.80
B	ARAMED 11KV FEEDER	19.90	0.56	202.32	0.78	0.31	10.80
B	IMEKO 33KV FEEDER	20.20	0.94	210.00	2.47	0.99	31.95
B	MAINSTREAM 11KV FEEDER	24.00	0.07	220.60	0.33	0.13	10.63
B	OLUSANYA 11KV FEEDER	16.39	0.41	220.73	3.19	1.27	10.60
B	WATER WORKS	14.60	0.12	210.00	1.69	0.68	31.50
B	PAPALANTO 33KV FEEDER	21.20	0.31	210.00	2.02	0.81	33.03
B	DOLPHIN 33KV FEEDER	0.80	1.61	192.00	0.13	0.05	31.95
B	IYAGANKU 11KV FEEDER	19.70	0.30	236.03	3.32	1.33	10.80
B	IDOFIAN 33KV FEEDER	19.30	0.67	210.00	1.76	0.70	30.21
B	MOKWA 33KV FEEDER	22.50	1.22	210.00	1.04	0.42	33.03
B	EAGLE FLOUR MILLS 11KV FEEDER	21.06	0.46	243.62	1.24	0.49	10.62
B	IBAF0 33KV FEEDER	20.20	1.51	186.00	1.89	0.75	25.45
B	ILARO 33KV FEEDER	20.60	2.02	208.05	1.30	0.52	28.63
B	EDE WATER WORKS 33KV FEEDER	19.90	0.96	192.00	1.76	0.70	31.80

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Tariff Band	Feeders	Average Duration of Supply (Hrs/Day)	Average Frequency of Interruptions Per Day	Average Duration of Interruptions (Mins)	Average Response time to calls (Mins)	Average Response time to resolving complaints (Hrs)	Service Voltage Level (kV)
B	HOMAN 11KV FEEDER	20.29	1.22	256.68	0.72	0.29	10.63
B	SANGO 33KV FEEDER	21.20	2.03	236.40	2.02	0.81	32.70
B	ASA 11KV FEEDER	20.16	0.04	256.84	0.78	0.31	10.78
B	ORILEOWU 33KV FEEDER	21.30	0.14	264.00	3.51	1.40	32.04
B	WONDERFUL 11KV FEEDER	16.40	0.24	266.22	1.04	0.42	10.34
B	OMU ARAN 33KV FEEDER	21.30	0.46	252.00	1.50	0.60	32.07
B	IJEBU INDUSTRIAL 11KV FEEDER	22.47	0.48	555.62	4.94	1.98	10.60
B	AKEJU 11KV FEEDER FEEDER	16.30	0.09	277.94	1.56	0.62	10.34
B	EFON 33KV FEEDER	17.10	1.15	276.00	3.38	1.35	31.65
B	IWO 33KV FEEDER	20.30	1.32	264.00	1.56	0.62	32.07
B	EBEDI 33KV FEEDER	20.00	1.36	276.00	2.47	0.99	30.22
B	OGBOMOSO 33KV FEEDER	19.50	1.13	252.00	2.08	0.83	31.50
B	GBONGAN RD 11KV FEEDER	16.23	0.28	331.35	3.84	1.53	10.34
B	BREWERY 33KV FEEDER	24.00	0.45	324.00	1.76	0.70	32.04
B	IMALEFALAFIA 11KV FEEDER	14.97	0.44	365.84	1.95	0.78	10.14
B	LAGOS ROAD 33KV FEEDER	15.50	1.05	300.00	3.32	1.33	31.26
B	IJEBU JESA 33KV FEEDER	13.00	0.55	306.00	2.80	1.12	31.26
B	ANFANI 11KV FEEDER	14.00	0.53	373.83	3.71	1.48	10.14
B	AJINDE 11KV FEEDER	11.13	0.43	376.88	4.23	1.69	10.50
B	LABO 33KV FEEDER	15.50	0.96	132.00	0.72	0.29	31.50
B	ELEBU 11KV FEEDER	13.03	0.53	378.82	1.30	0.52	9.54
B	SEMINARY 11KV FEEDER	18.65	1.88	381.38	1.56	0.62	10.14
B	DADA ESTATE 11KV FEEDER	16.03	0.20	391.45	2.21	0.88	10.34

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Tariff Band	Feeders	Average Duration of Supply (Hrs/Day)	Average Frequency of Interruptions Per Day	Average Duration of Interruptions (Mins)	Average Response time to calls (Mins)	Average Response time to resolving complaints (Hrs)	Service Voltage Level (kV)
B	IKIRE/WASINMI 33KV FEEDER	22.00	0.60	261.60	2.21	0.88	31.01
B	SAGAMU 33KV FEEDER	22.30	1.24	95.40	1.56	0.62	31.01
B	NNPC/OGIJO 33KV FEEDER	22.60	1.78	95.40	4.10	1.64	31.01
B	YEJIDE 11KV FEEDER	12.67	0.43	413.51	4.16	1.66	10.50
B	ONIREKE 11KV FEEDER	5.48	0.54	414.08	2.21	0.88	10.90
B	REMO 33KV FEEDER	18.20	0.69	382.20	2.41	0.96	31.95
B	IKENNE 33KV FEEDER	17.80	1.51	111.60	2.41	0.96	31.95
B	STATE HOUSE 11KV FEEDER	17.50	1.97	423.47	1.69	0.68	10.65
B	MOLETE INDUSTRIAL 33KV FEEDER	21.30	0.62	395.14	1.43	0.57	30.42
B	OFFA 33KV FEEDER	21.30	0.62	395.14	1.43	0.57	30.42
B	EGBE 33KV FEEDER	17.70	0.48	139.75	1.89	0.75	31.50
C	NEW ASEJIRE 33KV FEEDER	10.20	1.47	146.03	1.50	0.60	33.03
C	SEKONA 33KV FEEDER	20.90	2.55	271.80	2.02	0.81	31.95
C	EKOTEDO 11KV FEEDER	8.94	0.54	470.35	2.47	0.99	10.65
C	LAPELEKE 33KV FEEDER	20.20	0.40	440.25	3.71	1.48	32.40
C	CEMENT 33KV FEEDER	12.30	0.19	481.86	0.91	0.36	10.50
C	NCC 11KV FEEDER FEEDER	12.30	0.19	481.86	0.91	0.36	10.50
C	ORO AGO 33KV FEEDER	19.90	0.94	195.22	1.82	0.73	33.03
C	NBL 33KV FEEDER	16.10	1.72	207.62	3.51	1.40	31.50
C	MOWE 33KV FEEDER	18.70	0.67	208.80	2.08	0.83	29.87
C	SECRETARIAT 11KV FEEDER	11.97	0.57	501.19	2.80	1.12	10.07
C	OLUODE 11 KV FEEDER	12.60	0.13	469.90	2.41	0.96	10.07
C	OWODE EGBA 33KV FEEDER	14.90	0.19	257.40	3.06	1.22	28.63
C	IPETU-IJESHA 33KV FEEDER	14.40	1.13	269.32	3.06	1.22	31.80

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Tariff Band	Feeders	Average Duration of Supply (Hrs/Day)	Average Frequency of Interruptions Per Day	Average Duration of Interruptions (Mins)	Average Response time to calls (Mins)	Average Response time to resolving complaints (Hrs)	Service Voltage Level (kV)
C	IGBONA 11KV FEEDER	12.26	0.23	544.14	1.76	0.70	10.07
C	IDOWA 33KV FEEDER	18.30	1.51	289.80	4.03	1.61	33.80
C	SOBI/POLY 33KV FEEDER	16.90	0.57	290.96	1.37	0.55	32.70
C	SABO OKE 11KV FEEDER	6.20	0.08	566.53	1.04	0.42	10.80
C	AYEPE 11KV FEEDER	12.30	0.16	570.76	0.72	0.29	10.80
C	IDIROKO 33KV FEEDER	16.40	1.78	314.10	2.60	1.04	31.40
C	OTTE 33KV FEEDER	18.80	0.61	319.44	3.32	1.33	32.04
C	ALAKIA 33KV FEEDER	11.80	1.43	325.07	1.37	0.55	31.40
C	EDE TOWNSHIP 11KV FEEDER	12.00	1.15	583.15	2.54	1.01	10.90
C	OLUYOLE 11KV FEEDER	16.80	2.52	583.41	4.10	1.64	10.62
C	IPETU ILE 11KV FEEDER	10.80	0.35	588.17	1.95	0.78	10.60
C	DUGBE INDUSTRIAL 11KV FEEDER	15.35	0.63	589.37	2.99	1.20	10.69
C	COTTAGE 11KV FEEDER	10.90	0.26	598.05	3.71	1.48	10.65
C	KIRUN TOWNSHIP 11KV FEEDER	10.70	0.14	609.93	2.73	1.09	10.69
C	MURITALA MOHAMMED 11KV FEEDER	14.93	0.11	619.33	0.26	0.10	10.69
C	KISHI/IGBETI 33KV FEEDER	14.60	0.51	382.57	3.19	1.27	32.70
C	DUGBE SANGO 11KV FEEDER	15.53	0.62	629.13	3.71	1.48	10.48
C	BASORUN 11 KV FEEDER	8.03	0.57	602.83	2.08	0.83	10.80
C	OREMEJI 11KV FEEDER	14.43	0.53	641.27	3.12	1.25	10.80
C	RAILWAY 11KV FEEDER	8.55	0.66	641.97	3.45	1.38	10.48
C	ISANLU ISIN 33KV FEEDER	15.30	0.67	404.14	1.04	0.42	30.22
C	YEMETU 11KV FEEDER	8.45	0.56	648.04	2.93	1.17	10.76
C	SHOPRITE/WATER WORKS 11KV FEEDER	21.32	0.07	653.88	0.13	0.05	9.50






Tariff Band	Feeders	Average Duration of Supply (Hrs/Day)	Average Frequency of Interruptions Per Day	Average Duration of Interruptions (Mins)	Average Response time to calls (Mins)	Average Response time to resolving complaints (Hrs)	Service Voltage Level (kV)
C	HOUSING ESTATE 11KV FEEDER	19.37	1.76	661.87	2.67	1.07	10.65
C	OKUKU TOWNSHIP 11KV FEEDER	0.03	0.05	668.70	2.99	1.20	10.62
C	PAPA 11KV FEEDER	6.10	0.94	676.99	2.47	0.99	10.48
C	PREMIER 11KV FEEDER	13.06	0.65	681.35	2.54	1.01	11.01
C	IGBAYE ROAD 11KV FEEDER	10.90	0.51	682.59	3.84	1.53	10.42
C	IBOKUN 33KV FEEDER	19.80	0.86	464.46	2.15	0.86	31.86
D	OLODE 11KV FEEDER	4.90	0.95	695.55	1.95	0.78	10.65
D	OKE BOLA 11KV FEEDER	7.40	0.64	696.94	2.99	1.20	10.69
D	DANIALU 11KV FEEDER	9.10	0.14	708.41	0.52	0.21	10.55
D	IJOKODO 11KV FEEDER	7.42	0.74	721.84	2.67	1.07	10.65
D	IWOYE 11KV FEEDER	9.90	0.10	735.50	5.01	2.00	10.69
D	LUSADA 33KV FEEDER	11.20	1.57	524.70	2.21	0.88	31.65
D	COCOA HOUSE 11KV FEEDER	17.29	0.77	737.08	4.16	1.66	10.71
D	CHALLENGE 11KV FEEDER	6.00	0.96	741.63	2.41	0.96	10.50
D	OLOGUNERU 11KV FEEDER	6.48	0.82	750.85	3.38	1.35	10.84
D	MONATAN ESTATE 11KV FEEDER	16.19	0.74	752.68	2.86	1.14	10.60
D	CHALLENGE AWOLOWO 11KV FEEDER	7.06	0.16	755.38	1.30	0.52	10.84
D	IJEUN GRA 11KV FEEDER	18.58	0.97	762.25	2.99	1.20	10.70
D	ODO ORI 11KV FEEDER	8.13	0.19	762.29	3.06	1.22	10.00
D	IJEBU IGBO 33KV FEEDER	16.40	1.36	565.20	3.06	1.22	32.07
D	BARRACKS 33KV FEEDER	18.00	1.59	565.20	4.10	1.64	30.20
D	AKOBO 11KV FEEDER	8.55	0.66	769.31	2.54	1.01	10.80
D	BABA-ODE 11KV FEEDER	7.42	0.21	778.88	1.04	0.42	10.70




Tariff Band	Feeders	Average Duration of Supply (Hrs/Day)	Average Frequency of Interruptions Per Day	Average Duration of Interruptions (Mins)	Average Response time to calls (Mins)	Average Response time to resolving complaints (Hrs)	Service Voltage Level (kV)
D	KILANKO 11KV FEEDER	6.40	0.21	778.88	1.04	0.42	10.00
D	APATA OWODE 11KV FEEDER	7.70	1.03	780.59	4.29	1.72	10.76
D	TSHONGA FDR 1 11KV FEEDER	15.40	0.18	780.93	1.04	0.42	10.40
D	ODO ONA 11KV FEEDER	8.00	3.78	785.48	4.88	1.95	10.40
D	ODO ONA ELEWE 11KV FEEDER	5.00	0.98	787.16	2.86	1.14	10.70
D	APATA ESTATE 11KV FEEDER	8.45	1.99	787.55	2.99	1.20	10.65
D	TSHONGA FDR II 11KV FEEDER	15.50	0.00	0.00	0.00	0.00	10.80
D	IWO TOWNSHIP 11KV FEEDER	8.13	0.31	790.92	3.97	1.59	10.50
D	IREWOLEDE 11KV FEEDER	7.58	0.07	791.13	1.04	0.42	10.60
D	OJE 11KV FEEDER	4.33	0.58	792.37	2.93	1.17	10.40
D	PALACE 11KV FEEDER	8.32	0.27	796.44	2.86	1.14	10.60
D	BEMBO 11KV FEEDER	8.55	0.99	797.38	5.07	2.03	10.50
D	POLY 11KV FEEDER	6.30	0.58	801.77	1.30	0.52	10.40
D	EGBE 11KV FEEDER	7.40	0.61	803.50	2.08	0.83	10.80
D	OMI-ASORO/IMO 11KV FEEDER	9.50	0.12	806.65	3.77	1.51	10.50
D	IWO ROAD 11KV FEEDER	6.37	0.61	811.64	4.16	1.66	10.40
D	GANMO 11KV FEEDER	7.06	0.14	814.40	1.30	0.52	10.40
D	MOKWA TOWNSHIP 11KV FEEDER	11.40	0.73	820.45	1.50	0.60	10.65
D	KAINJI ROAD 11KV FEEDER	11.80	0.78	836.11	1.76	0.70	10.50
D	OTA INDUSTRIAL 33KV FEEDER	9.90	0.22	657.31	4.10	1.64	31.50








Tariff Band	Feeders	Average Duration of Supply (Hrs/Day)	Average Frequency of Interruptions Per Day	Average Duration of Interruptions (Mins)	Average Response time to calls (Mins)	Average Response time to resolving complaints (Hrs)	Service Voltage Level (kV)
D	IKIRUN ROAD 11KV FEEDER	8.30	0.62	842.82	2.21	0.88	10.50
D	SPECIALIST 11KV FEEDER	9.80	0.81	860.59	1.56	0.62	10.50
D	LADERIN 11KV FEEDER	19.27	0.23	867.02	0.91	0.36	10.80
D	PARAKIN 11KV FEEDER	10.90	0.14	876.30	3.84	1.53	10.69
D	OLORUNTUMO 11KV FEEDER	8.10	1.05	878.91	3.38	1.35	10.80
D	NEW IFE 11KV FEEDER	3.43	0.91	880.19	2.93	1.17	10.80
D	IJAYE 11KV FEEDER	16.13	1.02	881.11	4.10	1.64	10.80
D	ILA TOWNSHIP 11KV FEEDER	7.80	0.51	883.83	3.19	1.27	10.80
D	IROGBO 11KV FEEDER	6.06	0.14	892.87	4.29	1.72	10.58
D	OMUARAN OWODE 11KV FEEDER	7.65	1.58	908.63	4.75	1.90	10.42
D	SAWMILL 11KV FEEDER	6.94	0.50	909.96	2.21	0.88	10.40
D	AJAS-IPO 11KV FEEDER	6.60	0.69	916.56	1.69	0.68	10.07
D	EJIGBO TOWNSHIP 11KV FEEDER	8.03	0.07	919.33	2.80	1.12	10.63
D	ORONA 11KV FEEDER	7.80	0.19	924.01	3.45	1.38	10.80
D	ITA OSA 11KV FEEDER	8.40	0.19	924.01	3.45	1.61	10.60
D	FAMIA 11KV FEEDER	8.00	0.13	925.69	3.97	1.59	10.00
D	FOLAGBADE 11KV FEEDER	11.47	1.51	925.92	3.84	1.53	10.62
D	IRETIAYO 11KV FEEDER	13.10	0.39	926.02	3.58	1.43	10.34
D	UIITH 11KV FEEDER	8.52	1.03	929.48	2.41	0.96	10.68
D	OFFA INDUSTRIAL 11KV FEEDER	6.81	1.33	930.66	2.80	1.12	10.14
D	OGS 11KV FEEDER	6.90	0.56	932.33	1.76	0.70	10.42
D	OJOKU 11KV FEEDER	7.50	1.38	934.64	4.49	1.79	10.42
D	IGOSUN 11KV FEEDER	7.00	1.25	935.04	1.95	0.78	10.14





Tariff Band	Feeders	Average Duration of Supply (Hrs/Day)	Average Frequency of Interruptions Per Day	Average Duration of Interruptions (Mins)	Average Response time to calls (Mins)	Average Response time to resolving complaints (Hrs)	Service Voltage Level (kV)
D	MOLIPA 11KV FEEDER	11.48	1.45	935.78	5.27	2.11	10.50
D	MONATAN 11KV FEEDER	3.77	1.10	939.70	3.97	1.59	10.50
E	ISARE 11KV FEEDER	6.80	0.22	943.77	5.20	2.08	9.54
E	ERIN ILE 11KV FEEDER	4.50	1.41	948.76	3.12	1.25	10.14
E	OPA 11KV FEEDER	7.70	0.11	949.96	4.36	1.74	10.34
E	ILAJE 11KV FEEDER FEEDER	7.80	0.25	950.13	3.71	1.48	10.34
E	MOKURO RD 11KV FEEDER	9.10	0.12	950.97	3.58	1.43	10.34
E	IBADAN ROAD 11KV FEEDER	11.90	0.15	952.47	4.62	1.85	10.34
E	GRA IJEBU 11KV FEEDER	10.37	1.38	957.53	4.42	1.77	10.50
E	PODO 11KV FEEDER	3.77	1.00	964.15	2.99	1.20	10.90
E	AIRPORT 11KV FEEDER	7.07	1.24	965.98	2.41	0.96	10.65
E	ADEWOLE 11KV FEEDER	8.52	1.23	969.07	2.21	0.88	10.65
E	AGBOWO 11KV FEEDER	8.67	1.49	970.30	2.73	1.09	10.65
E	OFFA 11KV FEEDER	7.50	1.44	971.54	3.64	1.46	10.14
E	LAGERE 11KV FEEDER	12.00	0.21	973.90	4.81	1.92	10.34
E	BONOJO 11KV FEEDER	6.42	1.60	975.50	4.55	1.82	10.50
E	OROGUN 11KV FEEDER	11.63	1.27	980.34	4.62	1.85	11.01
E	AKE 11KV FEEDER	4.23	2.19	982.22	3.12	1.25	10.65
E	BODIJA 11KV FEEDER	10.77	1.28	985.05	2.47	0.99	10.65
E	ABIOLA WAY 11KV FEEDER	4.39	0.87	988.58	2.34	0.94	10.80
E	AROJE 11KV FEEDER	5.70	2.99	990.55	3.64	1.46	10.07
E	TAIWO 11KV FEEDER	9.84	1.20	994.77	2.08	0.83	10.50
E	SHASHA 11KV FEEDER	7.47	1.24	1003.78	4.16	1.66	11.01
E	UNITY 11KV FEEDER	23.42	1.15	1007.75	2.99	1.20	10.50
E	ITAMERIN 11KV FEEDER	8.00	0.12	1018.61	3.51	1.40	11.30
E	OKE ADO 11KV FEEDER	5.50	3.15	1020.21	4.16	1.66	10.07
E	OGBOMOSO ODO OBA 11KV FEEDER	5.30	3.29	1022.71	4.03	1.61	10.07







Tariff Band	Feeders	Average Duration of Supply (Hrs/Day)	Average Frequency of Interruptions Per Day	Average Duration of Interruptions (Mins)	Average Response time to calls (Mins)	Average Response time to resolving complaints (Hrs)	Service Voltage Level (kV)
E	TOWER 11kV FEEDER	7.30	0.62	1007.85	1.76	0.70	10.62
E	EDUN ABON 11kV FEEDER	7.33	0.07	1022.79	4.16	1.66	10.90
E	IJEBU SABO 11kV FEEDER	5.97	1.38	1022.94	5.46	2.18	10.60
E	TAKIE 11kV FEEDER	5.40	3.23	1026.81	2.67	1.07	10.07
E	RANDA 11kV FEEDER	5.50	3.14	1028.17	3.25	1.30	10.07
E	BOLUWAJI 11kV FEEDER	3.42	0.98	1028.32	3.38	1.35	10.90
E	IJEUN TITUN 11kV FEEDER	4.48	1.01	1028.67	2.41	0.96	10.80
E	TSHONGA FDR III 11kV FEEDER	13.10	1.40	1038.72	6.23	2.45	10.80
E	AKINOLUGBADE 11kV FEEDER	16.50	0.40	1041.04	4.88	1.95	10.48
E	BABOKO 11kV FEEDER	8.16	1.19	1043.85	3.45	1.38	10.68
E	BREWERY 11kV FEEDER	0.00	0.41	1044.48	2.80	1.12	10.48
E	SOKA 11kV FEEDER	3.13	0.91	1051.57	5.27	2.11	10.90
E	TOWN 11kV FEEDER	6.80	1.18	1053.86	2.21	0.88	10.62
E	ITA OSHIN 11kV FEEDER	11.37	0.34	1054.37	4.10	1.64	10.60
E	OKE AGBO 11kV FEEDER	2.71	0.79	1057.96	3.51	1.40	10.69
E	PAKATA 11kV FEEDER	4.68	0.77	1060.09	4.75	1.90	10.65
E	IJEBU TOWNSHIP 11kV FEEDER	3.23	0.87	1061.45	5.07	2.03	10.69
E	IGAN 11kV FEEDER	0.00	0.87	1061.45	5.07	2.03	10.69
E	ADEBOYE 11kV FEEDER	2.77	0.97	1062.25	4.23	1.69	10.69
E	SOYOYE 11kV FEEDER	3.87	0.40	1062.85	4.94	1.98	10.48
E	OBANTOKO 11kV FEEDER	4.03	0.95	1066.32	1.89	0.75	10.80
E	OVEDA 11kV FEEDER	3.03	0.94	1068.34	2.41	0.96	10.80
E	JOGA 11kV FEEDER	3.61	0.38	1070.36	4.62	1.85	10.48
E	GBONGAN 11kV FEEDER	7.20	0.01	1071.01	2.73	1.09	10.07
E	SAGAMU SABO 11kV FEEDER	3.50	1.49	1074.49	5.79	2.31	10.76




Tariff Band	Feeders	Average Duration of Supply (Hrs/Day)	Average Frequency of Interruptions Per Day	Average Duration of Interruptions (Mins)	Average Response time to calls (Mins)	Average Response time to resolving complaints (Hrs)	Service Voltage Level (kV)
E	LANLATE 11KV FEEDER	0.45	0.54	1075.57	4.68	1.87	11.30
E	KOLOBO 11KV FEEDER	10.67	0.46	1075.77	4.68	1.87	10.65
E	ITELE 11KV FEEDER	7.42	1.25	1078.78	4.16	1.66	10.62
E	OLUMO SABO 11KV FEEDER	3.65	0.41	1083.34	5.46	2.18	10.48
E	OJOO ODO OBA 11KV FEEDER	6.65	0.67	1084.25	5.46	2.18	11.01
E	ORO 11KV FEEDER	0.20	0.40	1088.13	2.34	0.94	10.42
E	LAFENWA 11KV FEEDER	7.16	1.29	1091.23	3.25	1.30	10.62
E	OLOJE 11KV FEEDER	4.40	0.94	1091.23	4.49	1.79	10.65
E	KULENDE 11KV FEEDER	3.10	0.90	1095.03	2.47	0.99	10.69
E	AKEJA 11KV FEEDER	15.23	0.94	1097.46	2.60	1.04	10.55
E	TOTORO 11KV FEEDER	2.65	0.44	1099.59	4.16	1.66	10.65
E	GAMBARI 11KV FEEDER	3.40	1.00	1100.27	2.08	0.83	10.69
E	ABEBI 11KV FEEDER	15.17	0.85	1103.69	2.99	1.20	10.55
E	GOVERNMENT HOUSE 11KV FEEDER	15.60	0.15	1105.94	0.13	0.05	10.71
E	OKE OFFA 11KV FEEDER	3.73	0.53	1109.90	4.55	1.82	10.50
E	IGBOBI 11KV FEEDER	9.10	1.44	1112.82	4.36	1.74	10.84
E	YALE 11KV FEEDER	14.40	0.24	1113.28	1.76	0.70	10.60
E	SAGAMU INDUSTRIAL 11KV FEEDER	8.52	1.41	1122.31	3.45	1.38	10.84
E	OSUKE 11KV FEEDER	3.45	1.11	1128.60	3.06	1.22	10.70
E	OTA ILARO ROAD 11KV FEEDER	1.26	0.64	1128.60	3.45	1.38	10.00
E	OKE OYI 11KV FEEDER	3.10	0.73	1130.64	1.56	0.62	10.69
E	IKIRE 11KV FEEDER	5.87	0.05	1132.12	3.12	1.25	10.07
E	AWE 11KV FEEDER	3.10	0.06	1133.62	3.90	1.56	10.80
E	EGAN 11KV FEEDER	3.55	1.02	1134.83	1.30	0.52	10.70

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Y.A.



Tariff Band	Feeders	Average Duration of Supply (Hrs/Day)	Average Frequency of Interruptions Per Day	Average Duration of Interruptions (Mins)	Average Response time to calls (Mins)	Average Response time to resolving complaints (Hrs)	Service Voltage Level (kV)
E	ADO ODO 11KV FEEDER	1.26	0.44	1134.83	4.16	1.66	10.00
E	SAGAMU EXPRESS 11KV FEEDER	4.33	1.39	1136.37	6.76	2.70	10.76
E	SANGO ILARO ROAD 11KV FEEDER	3.80	0.13	1141.06	1.89	0.75	10.40
E	OLORUNSOGO 11KV FEEDER	6.39	1.05	1147.28	1.63	0.65	10.70
E	IYESI 11KV FEEDER	3.71	0.99	1147.28	3.58	1.43	10.70
E	IJOKO 11KVA FEEDER	3.70	1.54	1143.30	2.41	0.96	10.65
E	ABEOKUTA ROAD 11KV FEEDER	7.87	1.36	1153.51	2.41	0.88	10.65
E	IFO 11KVA FEEDER	2.97	0.87	1149.75	2.99	1.20	10.60
E	ALAAFIN 11KV FEEDER	3.68	0.12	1163.48	3.38	1.35	10.80
E	AKANRAN 11KV FEEDER	3.40	0.52	1164.68	4.16	1.66	10.50
E	IBEREKODO 11KV FEEDER	2.06	0.31	1165.26	3.45	1.38	10.60
E	OLUWOLE 11KV FEEDER	8.10	0.14	1166.97	4.29	1.72	10.40
E	MAWUKO 11KV FEEDER	2.35	0.13	1167.49	4.16	1.66	10.60
E	OLUNDE 11KV FEEDER	2.90	0.56	1172.36	4.23	1.69	10.50
E	KOSO 11KV FEEDER	8.10	0.12	1174.08	3.51	1.40	10.40
E	OYO SABO 11KV FEEDER	3.70	0.08	1175.45	3.58	1.43	10.80
E	OLOMI 11KV FEEDER	3.20	0.53	1177.49	4.10	1.64	10.50
E	ILARO TOWNSHIP 11KV FEEDER	2.73	0.84	1178.42	2.21	0.88	10.40
E	OKE ELA 11KV FEEDER	3.00	0.84	1178.42	2.21	0.88	10.40
E	OTA 11KV FEEDER	7.57	1.48	1178.42	3.12	1.25	10.65
E	AKANRAN EXPRESS 11KV FEEDER	3.27	0.48	1181.20	3.97	1.59	10.50
E	OYO SANGO 11KV FEEDER	2.60	0.16	1183.10	3.90	1.56	10.50
E	BARRACKS 11KV FEEDER	2.90	0.14	1186.21	2.73	1.09	10.50

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Y-D.

Tariff Band	Feeders	Average Duration of Supply (Hrs/Day)	Average Frequency of Interruptions Per Day	Average Duration of Interruptions (Mins)	Average Response time to calls (Mins)	Average Response time to resolving complaints (Hrs)	Service Voltage Level (kV)
E	OGBERE 11KV FEEDER	2.77	0.48	1197.30	4.94	1.98	10.50
E	ARAROMI 11KV FEEDER	3.61	0.13	1197.61	3.71	1.48	10.80
E	SOBI 11KV FEEDER	4.53	0.64	1200.88	3.32	1.33	10.69
E	SANGA 11KV FEEDER	3.74	0.15	1202.71	3.12	1.25	10.80
E	OYO OWODE 11KV FEEDER	6.40	0.19	1204.81	2.99	1.20	10.80
E	IREPO 11KV FEEDER	3.61	0.08	1207.64	3.19	1.27	10.80
E	LOW COST 11KV FEEDER	3.00	0.04	1214.13	2.80	1.12	10.80
E	IFE ODAN 11KV FEEDER	8.00	0.13	1256.84	2.93	1.17	10.58
E	OMUPO 11KV FEEDER	0.30	0.62	1363.88	1.76	0.39	10.42
E	POLY ROAD 11KV FEEDER	0.00	0.02	1414.05	3.58	1.43	10.40
E	APOMU 11KV FEEDER	6.26	0.05	1416.90	3.64	1.46	10.07
E	SF6/ NASARAWA/SABO 11KV FEEDER	22.30	0.06	1429.62	0.59	0.23	10.63
E	LORDS MINT 33KV FEEDER (ELIGIBLE)	8.00	0.13	1256.84	2.93	1.17	10.58
E	KEMTA 11KV FEEDER	14.93	1.21	543.82	2.69	1.08	10.80
E	BOWEN UNIVERSITY 33KV FEEDER	23.50	0.24	699.05	0.60	0.24	32.40
E	P&G 11KV FEEDER	4.40	0.46	699.05	5.38	3.69	10.60
E	STADIUM 11KV FEEDER	2.80	0.18	699.05	5.18	2.07	10.00
E	AFOBAJE 11KV FEEDER	4.13	0.22	699.05	4.18	1.67	10.62

