



**ORDER/NERC/2023/025**

**BEFORE THE NIGERIAN ELECTRICITY REGULATORY COMMISSION  
IN THE MATTER OF THE TARIFF REVIEW APPLICATION BY EKO ELECTRICITY  
DISTRIBUTION PLC**

**Title**

- 1.** This regulatory instrument shall be cited as the **Multi-Year Tariff Order ("MYTO") 2024 for Eko Electricity Distribution Plc.**

**Commencement**

- 2.** This Order shall take effect from 1<sup>st</sup> January 2024 and it shall cease to be effective on the issuance of a new tariff review order for Eko Electricity Distribution Plc ("EKEDP") by the Nigerian Electricity Regulatory Commission ("NERC" or the "Commission").

**Objectives**

- 3.** This Order seeks to:
  - a. Ensure that prices charged by EKEDP are fair to customers and are sufficient to allow EKEDP to fully recover the efficient cost of operation, including a reasonable return on the capital invested in the business in accordance with section 116 of the Electricity Act 2023 ("EA").
  - b. Reset industry parameters and performance obligations to incentivise improvement of efficiency and service experience of electricity consumers.
  - c. Ensure sustained improvement in meter deployment and quality of supply in line with EKEDP's CAPEX proposal and service improvement commitment.
  - d. Ensure that tariffs payable by EKEDP's customers are commensurate and aligned with the quality and availability of power supply committed to customer clusters by EKEDP.
  - e. Provide a framework for the settlement of imbalances between TCN and EKEDP on delivery and off-take of available energy in accordance with the Market Rules, Vesting Contracts and other industry documents.
  - f. Support payment securitisation of market contracts and market discipline.
  - g. Support transition to bilateral contracts and procurements of bulk energy to meet the supply needs of customers.

*Y.A. [Signature]*

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## Context

4. EKEDP applied for the review of its tariffs under section 116 of the EA, given changes to macroeconomic indices and other tariff variables in order to maintain effective business operations. The key highlights of EKEDP's application include:
- Changes to the Nigerian and United States inflation and foreign exchange rates in view of significant movement in these indices.
  - A reset of the Aggregate Technical Commercial and Collection ("ATC&C") losses applied in tariff determination to **21.01%** effective from 1<sup>st</sup> January 2024 to reflect operating realities.
  - Plan to deploy 328,178 end-use customer meters over a 5-year tariff period to eliminate estimated billing.
  - Commitment to execute capital investment projects that will enable the utility to achieve service delivery targets.
  - Revision of operating expenses ("OPEX") to improve responsiveness to fault clearing and customer complaints.
  - Plan the exit of EKEDP from NBET's Vesting Contract regime thereby allowing EKEDP to procure electricity directly from Generation Companies ("GenCos") through bilateral contracts.
5. The details of the rate application filed by EKEDP are summarised in Table 1 below -

**Table – 1 Summary of EKEDP's Rate Application**

	<b>Parameter</b>	<b>EKEDP's Request</b>
1	Average Energy offtake (MWh/h)	513MWh/h
2	ATC&C Loss Target	21.01%
3	Annual OPEX (₦' billion)	45.63
4	Annual Meter CAPEX (₦' billion)	8.8
5	Annual Other CAPEX (₦' billion)	16.99
6	Annual Revenue Requirement (₦' billion)	413.15
7	Cost-reflective tariff (₦/ kWh)	116.4
8	Allowed Tariff (₦/ kWh)	116.4
9	Tariff shortfall (₦/ kWh)	0.0

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## Review of the Application

6. Further to the receipt of the EKEDP's application for rate review, the Commission, in compliance with the provisions of the EA and extant regulatory instruments, published the Application on its website and issued notices in 4 national newspapers on July 14, 2023, soliciting stakeholder comments and participation in a public hearing on the Rate-Case Application. A total of 54 written and oral submissions were received and considered during and after the public hearing held on 24th July 2023 before making a ruling on the tariff application.
7. The public hearing on the rate-case application was presided over by a panel of 3 commissioners in compliance with the Business Rules of the Commission, with special invitations for the participation of key stakeholders including the Federal Competition and Consumer Protection Commission ("FCCPC"), Consumer Advocacy Groups ("CAGs"), Nigerian Society of Engineers ("NSE"), National Union of Electricity Employees ("NUEE"), Manufacturers Association of Nigeria ("MAN"), Nigerian Association of Chambers of Commerce, Industry, Mines, and Agriculture ("NACCIMA"), the Bureau of Public Enterprises ("BPE"), Transmission Company of Nigeria Plc ("TCN"), registered intervenors and EKEDP's customers. The rate case application was subjected to robust interrogation/scrutiny by attendees.
8. The comments received on the application were duly considered by the Commission during the evaluation process. The highlights of the comments made by stakeholders included –
  - a. The need to minimise or delink the exposure of electricity tariffs to fluctuations in exchange rates and the international oil and gas market.
  - b. The slow pace of meter rollout contributing to higher losses and the cost of the operations of the public utility.
  - c. Low quality of services rendered by EKEDP and non-adherence to the service-based obligation.
  - d. Need to ensure that the DisCo excludes assets contributed/procured by customers from its revenue requirement.
  - e. Concerns over the prudence of DisCos' historic operating expenses ("OPEX") and capital expenditures ("CAPEX").
  - f. Concerns over corporate governance practices and internal control policies inhibiting service delivery.
9. The review of the application by the Commission duly considered the comments including the impact of changes in macroeconomic variables, prudence in expenditure, and operational efficiency parameters including ATC&C losses, energy offtake requirements and meter rollout plans provided in EKEDP's revenue requirement and resultant end-user tariffs.

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- 10.** In reviewing EKEDP's application, the varying levels of infrastructural development in the utility's network that is directly attributable to the differential level of supply quality experienced by customers in EKEDP's network were considered. Accordingly, this Order reiterates the industry's commitment to Service-Based Tariffs ("SBT") in ensuring that rates paid by customers are in alignment with the quality of service to customer clusters as measured by the daily average availability of power supply on 33kV and 11kV feeders over a 2-month reference period. The Order further seeks to incentivise the public utility to invest across its entire network towards improving access and reduction of losses.
- 11.** Pursuant to the review of the application filed by EKEDP and the outcome of the public hearing on the rate-case application, the Commission hereby approves the following key components of EKEDP's rate application as summarised in Table 2 below.

**Table – 2 Summary of NERC's Decision on EKEDP's Application**

	Parameter	EKEDP's Request	NERC's Approval
1	Nigeria Inflation	28.20 %	
2	United States Inflation	3.10 %	
3	Foreign Exchange (₦/\$)	₦919.39/\$1	
4	Average Energy Offtake (MWh/h)	513MWh/h	513MWh/h
5	ATC&C Loss Target	21.01%	20.07%
6	Annual OPEX (₦' billion)	45.63	44.94
7	Annual Meter CAPEX (₦' billion)	8.8	6.25
8	Annual Other CAPEX (₦' billion)	16.99	16.59
9	Annual Revenue Requirement (₦' billion)	413.15	412.41
10	Cost-reflective tariff (₦/ kWh)	116.4	114.80
11	Allowed Tariff (₦/ kWh)	116.4	59.50
12	Tariff shortfall (₦/ kWh)	0.0	55.30

### Basis for the Decision

- 12.** Section 34(d) of the EA mandates the Commission to ensure that prices charged by licensees are fair to customers and are sufficient to allow the licensees to fully recover the efficient cost of operation, including a reasonable return on the capital invested in the business. Section 116(2)(c) of the EA further provides for approval of tariffs that incentivise continuous improvement of the quality of service. Pursuant to the aforementioned sections of the EA and in line with the subsisting MYTO methodology, the underlisted indices with potential impact on electricity rates were considered in deciding on the EKEDP application.

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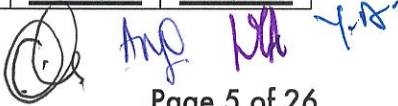
- a. **Nigerian Inflation Rates:** The Nigerian rate of inflation for November 2023 as obtained from the National Bureau of Statistics (“NBS”) was 28.20%. This rate was adopted to project Nigerian inflation rates for the year 2024 and beyond.
- b. **Exchange Rate:** The Naira to the US Dollar exchange rate of ₦919.39/US\$1 representing the average forex rate of ₦911.29/US\$1 during 18 - 22 December 2023 as obtained from the website of the Central Bank of Nigeria (“CBN”) plus 1% in line with the MYTO methodology, was adopted to project the Naira to US Dollar exchange rate.
- c. **US Inflation Rates:** Based on the data obtained from the United States Bureau of Labor Statistics (<http://www.bls.gov>), the US inflation rate for November 2023 was 3.10%. This rate was adopted for this review to project US Inflation rates for the year 2024 and beyond.
- d. **Contracted energy offtake:** This Order recognises a revision to EKEDP’s partially contracted capacity to ensure a minimum energy offtake of 513MWh/h with effect from 1<sup>st</sup> January 2024. EKEDP is obligated by this Order to finalise its bilateral contract negotiations by 30th June 2024.
- e. **Gas Price:** The benchmark gas price of US\$2.18/MMBTU, gas transportation cost of US\$0.80/MMBTU, and contracted gas prices outside Domestic Gas Delivery Obligation quantities and based on effective Gas Sale Agreements (“GSAs”) approved by the Commission were adopted.
- f. **CAPEX Adjustment:** Pursuant to the provision of Section 7(a) of Regulations on Procedure for Electricity Tariff Reviews in the NESI, adjustments were made to TCN and DisCos’ MYTO CAPEX provisions to account for material variances between the actual CAPEX utilisation and MYTO CAPEX provisions.

### 13. Aggregate Technical Commercial and Collection Losses

The Performance Agreement (“PA”) between EKEDP and the Bureau of Public Enterprises (“BPE”) provided the minimum performance indices expected of EKEDP for the initial years of the privatisation transaction. The expiration of the PA in December 2021 provided the opportunity to reset the performance parameters relative to operating conditions and market realities. EKEDP proposed a review to reset its new baseline ATC&C loss levels to **21.01%**. Following the review, the Commission approved a new baseline ATC&C loss level of 20.07% for EKEDP effective from 1<sup>st</sup> January 2024. The approved ATC&C loss level is considered to be fair and reasonable given current operating conditions and comparable benchmarks within and outside NESI. Table 3 below provides EKEDP’s proposed and approved ATC&C loss targets for the period 2023 to 2027.

**Table-3: ATC&C Loss Target for EKEDP 2023 – 2027**

<b>Year</b>	<b>2024</b>	<b>2025</b>	<b>2026</b>	<b>2027</b>
<b>EKEDP’s Reset Request</b>	21.01%	18.49%	17.00%	16.00%
<b>Approved ATC&amp;C Loss Target</b>	<u>20.07%</u>	<u>16.88%</u>	<u>14.19%</u>	<u>11.93%</u>

  
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## 14. Operating Expenses

EKEDP applied for an upward review of its annual operating expenses ("OPEX") to reflect changes in the macroeconomic environment to sustain and improve service delivery to its customers. EKEDP's OPEX proposal was reviewed in line with relevant industry benchmarks and peculiarities of EKEDP's operating conditions. Table 4 below provides a summary of EKEDP's approved OPEX in relation to its application.

**Table – 4: Approved Annual OPEX for EKEDP**

Year	EKEDP's OPEX Request	NERC Approved OPEX
	₦' Million	₦' Million
Admin OPEX	4,564	20,222
Fixed OPEX	20,534	4,494
Variable OPEX	20,534	20,222
<b>Total OPEX</b>	<b><u>45,630</u></b>	<b><u>44,939</u></b>

## 15. Meter Rollout Programme




In addition to other sector-led end-user metering initiatives in the NESI, this Order has considered EKEDP's proposed end-user customer meter rollout programme to eliminate estimated billing within the next 5 years. Over the tariff review period, EKEDP is mandated to install a minimum of 65,000 meters annually over 5 years towards phasing out the use of estimated billing methodologies in its network. Table-5 below provides the details of the meter rollout plan for EKEDP from 2023 to 2027.

**Table 5: Meter Rollout Programme for EKEDP for the period 2024 – 2027**

Year	2024	2025	2026	2027
Number of meters	65,000	65,000	65,000	65,000
Amount	<u>₦6.25Billion</u>	<u>₦6.25Billion</u>	<u>₦6.25Billion</u>	<u>₦6.25Billion</u>

## 16. Aggregate Capital Expenditure ("CAPEX") Plan

In addition to end-user meter rollout, EKEDP's rate-case filing included proposed CAPEX for other service improvement initiatives. EKEDP may, subject to the approval of the Commission, front-load its expenditure in any year to achieve its service improvement objectives on critical investment needs based on its Performance Improvement Plan ("PIP"). The allowed returns on any unutilised portion of EKEDP's annual CAPEX provision shall be clawed back during minor reviews of tariffs in addition to further regulatory sanctions as applicable. Accordingly, the approved rates contained in this Order have allowed limited provisions to finance planned CAPEX programmes as well as applied necessary adjustments to the verified historical investments of EKEDP. Table-6 below provides the annual approved aggregate CAPEX (inclusive of meter rollout) provision for EKEDP.

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**Table-6: EKEDP's Aggregate CAPEX Programme for 2024 – 2027**

Year	2024	2025	2026	2027
	₦' Million	₦' Million	₦' Million	₦' Million
<b>EKEDP's Request</b>	25,793	25,793	25,793	25,793
<b>NERC's Approval</b>	<u>22,835</u>	<u>22,835</u>	<u>22,835</u>	<u>22,835</u>

### 17. Minimum Energy Offtake and Transition to Bilateral Contracts

The Order recognises a revision to EKEDP's partially contracted capacity to ensure a minimum energy offtake of 513MWh/h with effect from 1st January 2024. EKEDP is required by this Order to secure adequate bilateral contracts to facilitate a seamless exit from NBET's vesting contract regime. Through bilateral contracts, EKEDP is required to mitigate its exposure to volumetric energy risks. Effective January 2024, EKEDP shall have no recourse to claim revenue shortfall arising from generation shortfalls. EKEDP is required to continually procure additional energy volumes to serve its customers and ensure steady migration of customers to higher service bands on account of improved level of supply. Table-7 below provides the minimum energy offtake requirement of EKEDP for the period.

**Table-7: Minimum Energy Offtake Requirement of EKEDP 2024 – 2027**

Year	2024	2025	2026	2027
MWh/h	513	567	568	655

### 18. Servicing National Mass Metering Programme ("NMMP") Loan of CBN

The Order recognises EKEDP's obligation to service CBN's loan (interest and principal) for the National Mass Metering Programme ("NMMP") in line with the terms of the loan agreement and has duly provided same in the EKEDP's revenue requirement. The costs shall be updated in subsequent reviews to reflect adjustments applied by the fund managers in line with the terms of disbursement.

### 19. Contribution to Meter Acquisition Fund

In addition to EKEDP's metering plan, this Order makes provision for the accruing of funds to the Meter Acquisition Fund ("MAF") established to support the deployment of end-user customer meters. The MAF shall be centrally managed and used as securitisation for long-term financing to facilitate the rapid closure of the current metering gap in the NESI. Accordingly, a provision of ₦1.185/kWh has been made in the EKEDP's revenue requirement as a contribution to the Meter Acquisition Fund. The Commission may review the amount provided for MAF contribution during periodic minor reviews to reflect changes in the administration of the MAF and other macroeconomic variables.

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## RESULTS OF THE REVIEW

### 20. Revenue Requirement

Table 8 below summarises the key building blocks that summed up the projected revenue requirement of EKEDP for 2023 – 2027.

**Table 8: Approved Revenue Requirement for EKEDP 2024 – 2027**

		<b>2024</b>	<b>2025</b>	<b>2026</b>	<b>2027</b>
		<b>₦' Million</b>	<b>₦' Million</b>	<b>₦' Million</b>	<b>₦' Million</b>
<b>GenCos Cost</b>	Capacity Cost	126,253	140,499	141,439	164,944
	<u>Opex</u>	<u>164,660</u>	<u>182,688</u>	<u>185,421</u>	<u>214,336</u>
	<b>Total</b>	290,913	323,187	326,860	379,280
<b>TCN and ADMIN Cost</b>	Opex	7,182	9,655	12,063	14,992
	RO Investment	410	428	587	15,974
	<u>Depreciation</u>	<u>12,039</u>	<u>12,550</u>	<u>12,765</u>	<u>12,427</u>
	<b>Total</b>	19,631	22,632	25,416	43,392
<b>System Operations Cost</b>	Opex	3,443	3,984	4,456	5,099
	<u>RO Investment</u>	<u>205</u>	<u>221</u>	<u>254</u>	<u>291</u>
	<b>Total</b>	3,648	4,205	4,711	5,390
<b>Market Operations Cost</b>	Opex	556	577	623	686
	<u>RO Investment</u>	<u>21</u>	<u>36</u>	<u>37</u>	<u>41</u>
	<b>Total</b>	577	613	660	727
<b>Ancillary</b>	<b>Cost</b>	840	1,201	1,544	2,311
<b>DisCo Cost</b>	Opex	45,386	57,098	72,068	91,215
	RO Investment	32,781	51,294	55,730	58,377
	Depreciation	12,525	13,187	13,839	14,492
	<u>Debt Repayment</u>	<u>6,111</u>	<u>5,800</u>	<u>825</u>	<u>825</u>
	<b>Total</b>	96,804	127,379	142,463	164,909
<b>Revenue Required</b>		<b><u>412,413</u></b>	<b><u>479,218</u></b>	<b><u>501,654</u></b>	<b><u>596,009</u></b>

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## 21. Summary of Tariff Variables/Assumptions

Table 9 below provides a summary of the key tariff review variables approved for EKEDP from 1 January 2024 to 31 December 2027.

**Table – 9: Key Tariff Review Variables/Assumptions for EKEDP**

Parameter	Unit	2023	2024	2025	2026	2027
Loss Target	%	14.18%	20.07%	16.88%	14.19%	11.93%
Nigerian Inflation	%	24.5%	28.2%	28.2%	28.2%	28.2%
US Inflation	%	4.1%	3.1%	3.1%	3.1%	3.1%
Exchange Rate ₦/\$	₦	649.0	919.4	919.4	919.4	919.4
Transmission Loss Factor	%	7.25%	7.00%	6.75%	6.50%	6.50%
Energy Delivered to DisCo	GWh	3,817	4,493	4,964	4,977	5,737
Energy Delivered to DisCo	MWh/h	436	513	567	568	655
Generation Cost	₦/kWh	44.2	63.8	64.1	64.7	65.1
Transmission & Admin Cost	₦/kWh	7.1	6.9	7.2	8.0	10.6
End-User Cost Reflective Tariff	₦/kWh	78.5	114.8	116.1	117.5	118.0
End-User Allowed Tariffs	₦/kWh	59.5	59.5	116.1	117.5	118.0
Tariff Shortfall (Subsidy)	₦million	62,228	198,771*	0	0	0

Notes: \*Estimated Annual Subsidy for 2024. The Monthly subsidy from January 2024 is NGN16.56Bn

## 22. Approved Cost-Reflective and Subsidised Tariffs

Pursuant to Section 116 of the EA and extant regulations, the Commission considered and approved for EKEDP the cost-reflective tariffs contained in Table 10 below with effect from 1<sup>st</sup> January 2024 and shall remain in force subject to automatic monthly adjustments on pass-through indices including Nigerian and US Inflation rates, Naira/US\$ exchange rates and gas to power tariffs.

In line with the policy direction of the FGN on electricity subsidy, the allowed tariffs as contained in Table 10 below are frozen for all customers at the rates payable since December 2022. With this policy, the estimated subsidy benefit for customers under EKEDP franchise in 2024 is approximately NGN198.78bn (i.e., NGN16.56bn monthly). The allowed tariff is with effect from 1<sup>st</sup> January 2024 and shall remain in force, subject to further policy direction of the FGN.

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**Table 10: Approved Cost Reflective and Allowed Tariffs (₦/kWh) for EKEDP**

Category	2023		2024		2025	2026	2027
	Cost-Reflective Tariff	Allowed Tariff	Cost-Reflective Tariff	Allowed Tariff	Cost-Reflective Tariff		
Life-line	4.00	4.00	4.00	4.00	4.00	4.00	4.00
A - Non-MD	89.03	67.48	114.84	67.48	116.14	117.46	117.97
A - MD1	90.11	68.30	124.71	68.30	126.12	127.55	128.11
A - MD2	90.11	68.30	124.72	68.30	126.13	127.56	128.12
B - Non-MD	80.48	61.00	98.77	61.00	99.88	101.02	101.46
B - MD1	84.53	64.07	114.84	64.07	116.14	117.46	117.97
B - MD2	84.53	64.07	114.84	64.07	116.14	117.46	117.97
C - Non-MD	64.03	48.53	91.98	48.53	93.02	94.07	94.49
C - MD1	68.67	52.05	110.37	52.05	111.61	112.88	113.37
C - MD2	68.67	52.05	110.37	52.05	111.61	112.88	113.37
D - Non-MD	42.85	32.48	80.25	32.48	81.16	82.08	82.44
D - MD1	57.09	43.27	87.17	43.27	88.15	89.15	89.54
D - MD2	57.09	43.27	87.17	43.27	88.15	89.15	89.54
E - Non-MD	42.80	32.44	70.86	32.44	71.66	72.47	72.79
E - MD1	57.09	43.27	79.24	43.27	80.14	81.05	81.40
E - MD2	57.09	43.27	79.24	43.27	80.14	81.05	81.40

### 23. Automatic Monthly Adjustments of Tariffs

This Order provides for the implementation of **Monthly Adjustments** of tariffs arising from changes in exogenous indices, not within the control of licensees in the NESI. Thus, EKEDP's revenue requirements and associated tariffs shall be subject to **monthly adjustments** to allow for changes in the inflation rates, Naira/US\$ exchange rates, and gas-to-power prices.

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## 24. Market Payment Discipline

Effective from the January 2024 market cycle, EKEDP is required to pay 100% of its market obligations to NBET, MO, and other bilateral counterparties for energy and market administration services rendered to the utility. EKEDP shall provide relevant payment securities in line with the Market Rules and relevant contractual (PPA, Vesting Contracts, etc.) provisions including the posting of bank guarantees and the NESI escrow framework. Thus, effective from 1<sup>st</sup> January 2024, failure to meet 100% settlement of market invoices shall constitute a breach of Condition 2(5) of EKEDP's license and shall attract full enforcement measures in line with Section 75 of the EA.

## 25. EKEDP's Remittance Obligation for 2023 and 2024

The Power Sector Recovery Plan ("PSRP") provides for a gradual transition to cost-reflective tariffs with safeguards for the less privileged electricity consumers in society. The Federal Government, under the PSRP financing plan, has committed to funding the revenue gap arising from the difference between cost-reflective tariffs approved by the Commission and the actual end-user tariffs during the transition to cost-reflective tariffs where applicable. The waterfall of market revenues during the transitional period shall be in line with the following:

- a. NBET shall issue energy invoices to EKEDP net of the applicable tariff shortfall approved by the Commission on a monthly basis, while MO shall issue the full transmission and administrative services invoices to EKEDP at the applicable tariff;
- b. EKEDP shall make full settlement (100%) of the market invoices issued by MO and NBET as provided in Section 25(a) above.
- c. **Regulatory Net-offs are specific directives** issued by the Commission to the Principal Collection Accounts ("PCA") Settlement Administrator on net-offs (+/-) in a **fixed sum requiring no calculation** applied to EKEDP's minimum remittance obligations to the MO or the NBET for a specific number of months to accommodate financial offsets by market participants and/or amortization of deferred assets" as approved by the Commission.
- d. FGN intervention from the PSRP financing plan and budgetary appropriation for funding tariff shortfall shall be applied by NBET to ensure 100% settlement of market invoices as issued by generating companies ("GenCos").
- e. EKEDP shall be liable to relevant penalties/sanctions for failure to meet the payment obligation in any payment cycle under the terms of its respective contracts with bilateral counterparties including NBET and MO.
- f. EKEDP shall maintain adequate securitisation for energy off-take in line with the provisions of the Market Rules and relevant bilateral contracts.

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- g. EKEDP shall settle its market invoices under the minimum remittance thresholds as provided in Table 11 effective 1<sup>st</sup> January 2024. All settlements are subject to **regulatory net-offs** as may be issued from time to time by the Commission.

**Table – 11: Remittance Obligation for EKEDP, 2023 and 2024**

Head	Subhead	2023	2024
		₦'Million	₦'Million
Revenue Required	NEMSF	1,856	1,856
	Meter Acquisition Fund	2,457	4,255
	Unadjusted GenCo Invoice	149,060	286,614
	NDPHC Invoice	22,218	-
	TCN & Admin Services	23,446	30,776
	DisCo	58,075	88,911
	<b>Total</b>	<b>257,112</b>	<b>412,413</b>
	Allowed Recovery	194,885	213,642
	Tariff Shortfall (Subsidy)	<b>62,228</b>	<b>198,771</b>
	NBET Adjusted Invoice to EKEDP	86,833 *	87,843
DisCo Remittance Obligation	NEMSF	1,856	1,856
	Meter Acquisition Fund	2,457	4,255
	NBET Remittance Obligation	86,833	87,843
	NDPHC Remittance Obligation	22,218	-
	MO Remittance Obligation	23,446	30,776
	DisCo	58,075	88,911
	<b>Total Distribution</b>	<b>194,885</b>	<b>213,642</b>
	DisCo remittance to NBET (Adjusted Invoice)	100%	100%
	DisCo remittance to NDPHC	100%	-
	DisCo remittance to MO	100%	100%

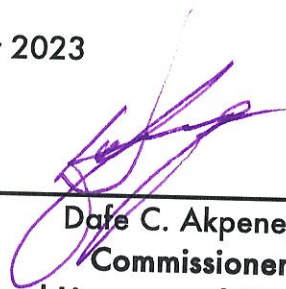
Notes: \*NBET Invoice has been adjusted downwards by the tariff shortfalls arising from energy sales delivered by both NBET and NDPHC.

### Effective Date

26. This Order shall be effective from 1<sup>st</sup> January 2024.

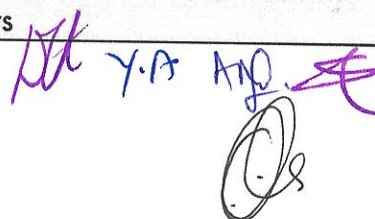
Dated this 28<sup>th</sup> day of December 2023

  
 \_\_\_\_\_  
 Sanusi Garba  
 Chairman

  
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 Dafe C. Akpeneye  
 Commissioner  
 Legal Licence and Compliance

### Appendix – 1: EKEDP's Customer Classifications

Service Bands	New Tariff Class	Description
<b>Lifeline</b>	<b>R1</b>	Life-Line customers with energy consumption of not more than 50kWh/month
<b>A</b> (Minimum of 20hrs/day)	<b>A – Non-MD</b>	Customers with single or three-phase connections located within <b>Band-A</b> Service Level Feeders
	<b>A – MD 1</b>	Customers with LV Maximum Demand connection located within <b>Band-A</b> Service Level Feeders
	<b>A – MD 2</b>	Customers with MV/HV Maximum Demand (11/33kV) connection located within <b>Band – A</b> Service Level Feeders
	<b>A – Special</b>	Customer under special supply agreement
<b>B</b> (Minimum of 16hrs/day)	<b>B – Non-MD</b>	Customers with single or three-phase connections located within <b>Band-B</b> Service Level Feeders
	<b>B – MD 1</b>	Customers with LV Maximum Demand connection located within <b>Band-B</b> Service Level Feeders
	<b>B – MD 2</b>	Customers with MV/HV Maximum Demand (11/33kV) connection located within <b>Band – B</b> Service Level Feeders
<b>C</b> (Minimum of 12hrs/day)	<b>C – Non-MD</b>	Customers with single or three-phase connections located within <b>Band – C</b> Service Level Feeders
	<b>C – MD 1</b>	Customers with LV Maximum Demand connection located within <b>Band-C</b> Service Level Feeders
	<b>C – MD 2</b>	Customers with MV/HV Maximum Demand (11/33kV) connection located within <b>Band – C</b> Service Level Feeders
<b>D</b> (Minimum of 8hrs/day)	<b>D – Non-MD</b>	Customers with single or three-phase connections located within <b>Band-D</b> Service Level Feeders
	<b>D – MD 1</b>	Customers with LV Maximum Demand connection located within <b>Band-D</b> Service Level Feeders
	<b>D – MD 2</b>	Customers with MV/HV Maximum Demand (11/33kV) connection located within <b>Band – D</b> Service Level Feeders
<b>E</b> (Minimum of 4hrs/day)	<b>E – Non-MD</b>	Customers with single or three-phase connections located within <b>Band-E</b> Service Level Feeders
	<b>E – MD 1</b>	Customers with LV Maximum Demand connection located within <b>Band-E</b> Service Level Feeders
	<b>E – MD 2</b>	Customers with MV/HV Maximum Demand (11/33kV) connection located within <b>Band-E</b> Service Level Feeders



**Appendix – 2: EKEDP’s Service Level Commitments for January to June 2024**

Tariff Band	Feeders	Minimum Duration of Supply (Hrs/Day)	Average Frequency of Interruptions Per Day	Average Duration of Interruptions	Average Response time to calls (in Minutes)	Average Response time to resolving complaints (in Hrs)	Service Voltage Level
A	BEECHAM	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	EVANS	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	ESTATE (AGBARA)	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	LEVER BROTHERS	20:00:00	4	4:00:00	0:05:00	2:00:00	10.5
A	AJEAST	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	BADAGRY ISOLATION CENTRE	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	GUINEA (BETA) GLASS	20:00:00	4	4:00:00	0:05:00	2:00:00	33
A	RYDER GLASS	20:00:00	4	4:00:00	0:05:00	2:00:00	33
A	COMMERCIAL	20:00:00	4	4:00:00	0:05:00	2:00:00	10.5
A	PLAZA	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	NIMASA	20:00:00	4	4:00:00	0:05:00	2:00:00	10.5
A	OLOFIN	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	WAREHOUSE	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	WHARF ROAD	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	AJEGUNLE EXPRESS	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	BROSETTE	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	BOUNDARY	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	VANLEER	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	CENTRAL AVENUE	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	SHELL TANK	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	KEY CUSTOMER	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	FESTAC 1 (AMUWO)	20:00:00	4	4:00:00	0:05:00	2:00:00	33
A	BENNY HOTEL	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	FESTAC 2	20:00:00	4	4:00:00	0:05:00	2:00:00	33
A	VANGUARD	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	KIRIKIRI INDUSTRIAL	20:00:00	4	4:00:00	0:05:00	2:00:00	10.5

*(Handwritten signatures and initials in purple and blue ink are present at the bottom right of the page.)*

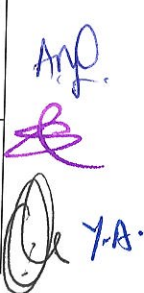
Tariff Band	Feeders	Minimum Duration of Supply (Hrs/Day)	Average Frequency of Interruptions Per Day	Average Duration of Interruptions	Average Response time to calls (in Minutes)	Average Response time to resolving complaints (in Hrs)	Service Voltage Level
A	BEACHLAND	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	PROMENADE	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	SNAKE ISLAND	20:00:00	4	4:00:00	0:05:00	2:00:00	33
A	MAIN ONE	20:00:00	4	4:00:00	0:05:00	2:00:00	33
A	ROYAL GARDEN CITY	20:00:00	4	4:00:00	0:05:00	2:00:00	33
A	ALESH	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	URBAN PRIME	20:00:00	4	4:00:00	0:05:00	2:00:00	33
A	UNILAG 1	20:00:00	4	4:00:00	0:05:00	2:00:00	10.5
A	LAGOS BLUE RAIL	20:00:00	4	4:00:00	0:05:00	2:00:00	33
A	CAUSEWAY 2	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	NATIONAL ART THEATRE	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	CAUSEWAY 2 33	20:00:00	4	4:00:00	0:05:00	2:00:00	33
A	LEADWAY	20:00:00	4	4:00:00	0:05:00	2:00:00	10.5
A	ABEOKUTA XI	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	TEJUOSHO MARKET	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	MONTGOMERY 2	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	PRINT SERVE	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	CEMETERY	20:00:00	4	4:00:00	0:05:00	2:00:00	10.5
A	ALCOVE HOMES	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	GRACE COURT	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	CAPITAL WORKS	20:00:00	4	4:00:00	0:05:00	2:00:00	10.5
A	HERBERT MACAULAY	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	JACOB MEWS	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	KTL	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	OYADIRAN	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	ADEMOLA 1	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	POSTE RMU	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	NTDA	20:00:00	4	4:00:00	0:05:00	2:00:00	11

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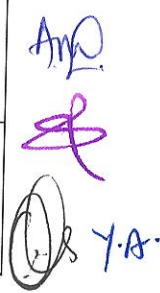
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Tariff Band	Feeders	Minimum Duration of Supply (Hrs/Day)	Average Frequency of Interruptions Per Day	Average Duration of Interruptions	Average Response time to calls (in Minutes)	Average Response time to resolving complaints (in Hrs)	Service Voltage Level
A	1004 EXPRESS	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	RMU LOCAL	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	ADEMOLA 2	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	ROAD 12	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	UPDC	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	ADEOLA HOPEWELL	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	IDEJO	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	MRS	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	ADEMOLA 3	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	FREEMAN (AJELE)	20:00:00	4	4:00:00	0:05:00	2:00:00	33
A	NEPA 1	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	NEPA 2	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	AJELE LOCAL	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	CSS	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	TBS	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	NEW CUSTOMS	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	CORPORATION DRIVE	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	HERITAGE	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	PARKVIEW	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	OSBORNE	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	FEDERAL SECRETARIAT	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	FORESHORE	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	MOBOLAJI JOHNSON	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	2ND AVENUE	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	MEGA PLAZA	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	NEST OIL	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	NIPOST	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	ADELEKE ADEDOYIN	20:00:00	4	4:00:00	0:05:00	2:00:00	11


  
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Tariff Band	Feeders	Minimum Duration of Supply (Hrs/Day)	Average Frequency of Interruptions Per Day	Average Duration of Interruptions	Average Response time to calls (in Minutes)	Average Response time to resolving complaints (in Hrs)	Service Voltage Level
A	ANIFOWOSHE 1	20:00:00	4	4:00:00	0:05:00	2:00:00	33
A	ELEKE CRESCENT	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	ICON	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	OLOGUN AGBAJE	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	OZUMBA MBADIWE	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	PARLIAMENTRY	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	ENGINEERING CLOSE	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	FEDERAL PALACE 2	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	ANIFOWOSHE 2	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	DPR	20:00:00	4	4:00:00	0:05:00	2:00:00	33
A	FEDERAL PALACE EXPRESS	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	GLO WORLD	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	IDOWU MARTINS	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	MAROKO OVERHEAD	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	BAR BEACH	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	BANANA ISLAND 1	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	BANANA ISLAND 2	20:00:00	4	4:00:00	0:05:00	2:00:00	33
A	GTB (KEFFI)	20:00:00	4	4:00:00	0:05:00	2:00:00	33
A	LAPAL	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	MOLONEY	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	ONIKAN 1	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	INDEPENDENCE	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	MACARTHY	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	M&K EXPRESS	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	OLD NIGER	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	PZ	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	AUTOTELEX	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	CUSTOM 2	20:00:00	4	4:00:00	0:05:00	2:00:00	11





  
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Tariff Band	Feeders	Minimum Duration of Supply (Hrs/Day)	Average Frequency of Interruptions Per Day	Average Duration of Interruptions	Average Response time to calls (in Minutes)	Average Response time to resolving complaints (in Hrs)	Service Voltage Level
A	FEDERAL SECRETARIAT 33	20:00:00	4	4:00:00	0:05:00	2:00:00	33
A	STATION FEEDER	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	IKOYI HOTEL	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	DROYERS	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	SHAW ROAD	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	STATE HOUSE	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	KINGSWAY	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	THOMPSON	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	FALOMO	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	MOORE ROAD	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	MULLINER	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	UTILITA	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	BRITISH AMERICA TOBACCO	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	GLOVER II	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	FOWLER LOCAL	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	GLOVER	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	RUMENS	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	MULLINER TOWER	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	EMPIRE COURT	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	AWOLOWO ROAD	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	RAYMOND NJOKU	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	FOWLER 3	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	MAROKO	20:00:00	4	4:00:00	0:05:00	2:00:00	33
A	CIG	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	ROCKY ESTATE	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	BANK OF RMUS (MAROKO)	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	LANDMARK	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	ONIRU	20:00:00	4	4:00:00	0:05:00	2:00:00	11


  
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Tariff Band	Feeders	Minimum Duration of Supply (Hrs/Day)	Average Frequency of Interruptions Per Day	Average Duration of Interruptions	Average Response time to calls (in Minutes)	Average Response time to resolving complaints (in Hrs)	Service Voltage Level
A	ABOYADE COLE	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	DIDEOLU	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	ETIM INYANG	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	ANNEX	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	PALACE ROAD	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	DOVER	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	IHS	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	STANDARD CHARTERED BANK	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	ILUBIRIN	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	ONIRU 33	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	ITEDO	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	LANDBRIDGE	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	MARKET ROAD	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	MARWA	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	UBA/UBN	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	21ST CENTURY	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	AGUNGI	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	AJIRAN	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	OSAPA	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	CHEVRON 33	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	ELEGUSHI	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	IGBO EFON	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	NOVATEL HOTEL	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	IKATE EXPRESS	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	VGC IKOTA	20:00:00	4	4:00:00	0:05:00	2:00:00	33
A	VGC ROAD 2	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	VGC ROAD 3	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	VGC ROAD 4	20:00:00	4	4:00:00	0:05:00	2:00:00	11
							11

Tariff Band	Feeders	Minimum Duration of Supply (Hrs/Day)	Average Frequency of Interruptions Per Day	Average Duration of Interruptions	Average Response time to calls (in Minutes)	Average Response time to resolving complaints (in Hrs)	Service Voltage Level
A	BASHORUN OKUSANYA	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	CBC TOWERS	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	LEKKI	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	WOLE OLATEJU	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	LEKKI FORESHORE	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	FOLA OSHIBO	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	JUBRIL AYINLA	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	VICTORIA AROBIEKE	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	WATER CORPORATION	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	MEDALLION DATA CENTRE	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	TWINLAKE	20:00:00	4	4:00:00	0:05:00	2:00:00	33
A	PRIME WATER VIEW	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	TWIN WATER	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	JAZZ 38	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	LADI ALAKIJA	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	PROVIDENCE	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	WATER FRONT	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	SMITH	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	NAFDAC (ISOLO)	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	FIVE STAR	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	LUTH COMPLEX	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	RANDIE	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	ATUNRASHE	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	OKOH	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	NAFDAC (NEW YABA)	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	PSYCHATRIC	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	MONTGOMERY 1	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	NIMR	20:00:00	4	4:00:00	0:05:00	2:00:00	11

Tariff Band	Feeders	Minimum Duration of Supply (Hrs/Day)	Average Frequency of Interruptions Per Day	Average Duration of Interruptions	Average Response time to calls (in Minutes)	Average Response time to resolving complaints (in Hrs)	Service Voltage Level
A	NAFDAC (NITEL)	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	STATION FEEDER (NITEL)	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	FEDERAL MEDICAL STORE	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	FIRRO	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	OSHODI EXPRESS	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	NITEL 33	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	ARMY RESETTLEMENT	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	NITEL	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	FATAI ATERE	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	LADIPO	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	PTC	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	LASU	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	FESTAC 1 (OJO)	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	CENSUS	20:00:00	4	4:00:00	0:05:00	2:00:00	33
A	ADELABU 1	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	ADISA BASHUA	20:00:00	4	4:00:00	0:05:00	2:00:00	33
A	ODUTAYO AGBOYIN	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	ADELABU 2	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	IKATE	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	AMUWO	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	COKER	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	IGANMU 1	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	KERNEL	20:00:00	4	4:00:00	0:05:00	2:00:00	33
A	BAGCO	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	IGANMU 2	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	NITEL DOMSAT	20:00:00	4	4:00:00	0:05:00	2:00:00	33
A	NOVELTY	20:00:00	4	4:00:00	0:05:00	2:00:00	11
A	SANYA 33	20:00:00	4	4:00:00	0:05:00	2:00:00	11
							33

Handwritten signatures and initials in blue ink, including a large signature and the initials "A.A." and "A.D.".

Tariff Band	Feeders	Minimum Duration of Supply (Hrs/Day)	Average Frequency of Interruptions Per Day	Average Duration of Interruptions	Average Response time to calls (in Minutes)	Average Response time to resolving complaints (in Hrs)	Service Voltage Level
A	TEXLON	20:00:00	4	4:00:00	0:05:00	2:00:00	11
B	BADAGRY EXPRESS	16:00:00	6	8:00:00	0:15:00	6:00:00	33
B	OPIC	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	AGBARA 33	16:00:00	6	8:00:00	0:15:00	6:00:00	33
B	MOBIL (APAPA)	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	BADIA 33	16:00:00	6	8:00:00	0:15:00	6:00:00	33
B	ASPANDA	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	AULIC	16:00:00	6	8:00:00	0:15:00	6:00:00	33
B	BALOGUN	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	CROWN FLOUR MILLS	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	TINCAN PORT	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	KIRIKIRI EXPRESS	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	SATELLITE 1 33	16:00:00	6	8:00:00	0:15:00	6:00:00	33
B	N.B.I	16:00:00	6	8:00:00	0:15:00	6:00:00	33
B	UNILAG	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	APAPA 2	16:00:00	6	8:00:00	0:15:00	6:00:00	33
B	IGANMU 11KV	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	NEPA 11KV	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	OJUELEGBA	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	ONIKE 2	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	BERKLEY EXPRESS	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	AKARIGBERI	16:00:00	6	8:00:00	0:15:00	6:00:00	33
B	SPG	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	ADMIRALTY	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	ILASAN	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	NATHAN	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	ARMY CANTONMENT	16:00:00	6	8:00:00	0:15:00	6:00:00	33
B	COMFORT OBOH	16:00:00	6	8:00:00	0:15:00	6:00:00	11
			6	8:00:00	0:15:00	6:00:00	11

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Tariff Band	Feeders	Minimum Duration of Supply (Hrs/Day)	Average Frequency of Interruptions Per Day	Average Duration of Interruptions	Average Response time to calls (in Minutes)	Average Response time to resolving complaints (in Hrs)	Service Voltage Level
B	6TH AVENUE	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	71 ROAD	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	7TH AVENUE	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	COMMUNITY	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	OLODI	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	ESTATE (AJAH)	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	SABO EXPRESS	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	FREEMAN (NRC)	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	BIRREL	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	BABALOLA	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	DANIYAN	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	LUTH EXPRESS	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	IDI ARABA	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	CELE	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	LOWU	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	ONITIRE	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	ILSAMAJA	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	PAPA AJAO	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	ISHAGA	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	OGUNLANA	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	CHALLENGE	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	AKINYELE	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	BABALOLA EXPRESS	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	ORILE	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	IMAM MEMUDU	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	321 ROAD	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	EB LOCAL	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	ST. GREGORY	16:00:00	6	8:00:00	0:15:00	6:00:00	11

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Tariff Band	Feeders	Minimum Duration of Supply (Hrs/Day)	Average Frequency of Interruptions Per Day	Average Duration of Interruptions	Average Response time to calls (in Minutes)	Average Response time to resolving complaints (in Hrs)	Service Voltage Level
B	ADELABU	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	AGUDA	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	ESTATE (IBA)	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	ABRAHAM ADESANYA	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	EMBASSY	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	BELLO	16:00:00	6	8:00:00	0:15:00	6:00:00	11
B	SABO 33	16:00:00	6	8:00:00	0:15:00	6:00:00	11
C	SHAGAMU	12:00:00	8	12:00:00	0:15:00	6:00:00	33
C	IJURI	12:00:00	8	12:00:00	0:15:00	8:00:00	11
C	OBA PALACE	12:00:00	8	12:00:00	0:15:00	8:00:00	10.5
C	ALABA (AMUWO)	12:00:00	8	12:00:00	0:15:00	8:00:00	11
C	CARDOSO	12:00:00	8	12:00:00	0:15:00	8:00:00	11
C	MBA	12:00:00	8	12:00:00	0:15:00	8:00:00	11
C	ARMY SIGNAL	12:00:00	8	12:00:00	0:15:00	8:00:00	11
C	ODOFIN	12:00:00	8	12:00:00	0:15:00	8:00:00	10.5
C	NEW MOBIL	12:00:00	8	12:00:00	0:15:00	8:00:00	11
C	ADELEYE	12:00:00	8	12:00:00	0:15:00	8:00:00	11
C	SULE	12:00:00	8	12:00:00	0:15:00	8:00:00	11
C	PLANK MARKET	12:00:00	8	12:00:00	0:15:00	8:00:00	10.9
C	SARI	12:00:00	8	12:00:00	0:15:00	8:00:00	10.9
C	AMUKOKO	12:00:00	8	12:00:00	0:15:00	8:00:00	11
C	512 ROAD	12:00:00	8	12:00:00	0:15:00	8:00:00	11
C	5TH AVENUE	12:00:00	8	12:00:00	0:15:00	8:00:00	11
C	AGBOJU	12:00:00	8	12:00:00	0:15:00	8:00:00	10.9
C	ALAKIJA	12:00:00	8	12:00:00	0:15:00	8:00:00	11
C	AJIWE	12:00:00	8	12:00:00	0:15:00	8:00:00	11
C	OGOMBO	12:00:00	8	12:00:00	0:15:00	8:00:00	10.5
C	ELEMORO	12:00:00	8	12:00:00	0:15:00	8:00:00	11

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Tariff Band	Feeders	Minimum Duration of Supply (Hrs/Day)	Average Frequency of Interruptions Per Day	Average Duration of Interruptions	Average Response time to calls (in Minutes)	Average Response time to resolving complaints (in Hrs)	Service Voltage Level
C	ADDO ROAD	12:00:00	8	12:00:00	0:15:00	8:00:00	11
C	BADORE	12:00:00	8	12:00:00	0:15:00	8:00:00	10.9
C	GOLDEN SWAM	12:00:00	8	12:00:00	0:15:00	8:00:00	10.9
C	LANGBASA	12:00:00	8	12:00:00	0:15:00	8:00:00	10.9
C	EB1	12:00:00	8	12:00:00	0:15:00	8:00:00	11
C	ABEOKUTA EXPRESS	12:00:00	8	12:00:00	0:15:00	8:00:00	11
C	BORNU WAY	12:00:00	8	12:00:00	0:15:00	8:00:00	11
C	ODUNFA	12:00:00	8	12:00:00	0:15:00	8:00:00	11
C	EKO BRIDGE	12:00:00	8	12:00:00	0:15:00	8:00:00	11
C	M&K LOCAL	12:00:00	8	12:00:00	0:15:00	8:00:00	11
C	DOLPHIN	12:00:00	8	12:00:00	0:15:00	8:00:00	11
C	ADENIJI ADELE	12:00:00	8	12:00:00	0:15:00	8:00:00	11
C	OBA	12:00:00	8	12:00:00	0:15:00	8:00:00	11
C	ODO ERAN	12:00:00	8	12:00:00	0:15:00	8:00:00	11
C	AGEGE MOTOR ROAD	12:00:00	8	12:00:00	0:15:00	8:00:00	11
C	ALABA (ALABA)	12:00:00	8	12:00:00	0:15:00	8:00:00	11
C	ILUFE	12:00:00	8	12:00:00	0:15:00	8:00:00	11
C	IMUDE	12:00:00	8	12:00:00	0:15:00	8:00:00	11
C	SHIBIRI	12:00:00	8	12:00:00	0:15:00	8:00:00	11
C	AKA	12:00:00	8	12:00:00	0:15:00	8:00:00	10.9
C	UNITY (IBA)	12:00:00	8	12:00:00	0:15:00	8:00:00	10.5
C	ILOGBO	12:00:00	8	12:00:00	0:15:00	8:00:00	10.5
C	SABO	12:00:00	8	12:00:00	0:15:00	8:00:00	11
C	SATELITE 1	12:00:00	8	12:00:00	0:15:00	8:00:00	11
C	OJO	12:00:00	8	12:00:00	0:15:00	8:00:00	11
C	SATELITE 2	12:00:00	8	12:00:00	0:15:00	8:00:00	11
C	ADETOLA	12:00:00	8	12:00:00	0:15:00	8:00:00	11
C	PASSAT	12:00:00	8	12:00:00	0:15:00	8:00:00	10.9
							10.9

Y.A.  


Tariff Band	Feeders	Minimum Duration of Supply (Hrs/Day)	Average Frequency of Interruptions Per Day	Average Duration of Interruptions	Average Response time to calls (in Minutes)	Average Response time to resolving complaints (in Hrs)	Service Voltage Level
D	OTTO AWORI	8:00:00	10	16:00:00	0:15:00	8:00:00	11
D	BADAGRY 33	8:00:00	10	16:00:00	0:15:00	8:00:00	11
D	AJARA	8:00:00	10	16:00:00	0:15:00	8:00:00	11
D	BADAGRY	8:00:00	10	16:00:00	0:15:00	8:00:00	11
D	OKO AFO	8:00:00	10	16:00:00	0:15:00	8:00:00	11
D	BADIA	8:00:00	10	16:00:00	0:15:00	8:00:00	11
D	311 ROAD	8:00:00	10	16:00:00	0:15:00	8:00:00	11
D	CHEVRON	8:00:00	10	16:00:00	0:15:00	8:00:00	11
D	IJEGUN	8:00:00	10	16:00:00	0:15:00	8:00:00	11
D	IBEJU	8:00:00	10	16:00:00	0:15:00	8:00:00	11
D	OTTO PALACE	8:00:00	10	16:00:00	0:15:00	8:00:00	33
D	IGBEDE	8:00:00	10	16:00:00	0:15:00	8:00:00	11
D	JAKANDE	8:00:00	10	16:00:00	0:15:00	8:00:00	11
D	IBA	8:00:00	10	16:00:00	0:15:00	8:00:00	11
D	OKOKOMAIKO	8:00:00	10	16:00:00	0:15:00	8:00:00	11
D	IJANIKIN	8:00:00	10	16:00:00	0:15:00	8:00:00	11
D	ELEKO	8:00:00	10	16:00:00	0:15:00	8:00:00	11
E	AWOYAYA	4:00:00	12	20:00:00	0:15:00	8:00:00	33
							11

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