

NERC WEBSITE SITEMAP- Proposed

(TOP MENU OUTLINE)



1. About NERC

1.1. Mission & Vision

1.2. NERC Structure

1.2.1. The Commission

1.2.1.1. The Chairman/CEO

1.2.1.2. Consumer Affairs

1.2.1.3. Engineering Performance and Monitoring

1.2.1.4. Finance and Management Services

1.2.1.5. Legal, Licensing and Compliance

1.2.1.6. Market Competition and Rates

1.2.1.7. Planning, Research and Strategy

1.3. History

1.4. Role

2. Regulations and Standards

2.1.1. Order

2.1.1.1. Tariff

2.1.2. Codes

2.1.2.1. Grid Code

2.1.2.2. Metering Code

2.1.2.3. Distribution Code

2.1.2.4. Health & Safety Code

2.1.2.5. Performance Code

2.1.3. Market Rules

2.1.4. Standards

2.1.5. NERC Guidelines

2.1.6. Manuals

3. Services

- 3.1. Licenses and Authorization
 - 3.1.1. Application for licenses
 - 3.1.2. Application for Meter Service Provider
 - 3.1.3. Application for Generator Input Clearance
- 3.2. Apply for Mini Grid Permit
- 3.3. NERC Forms
- 3.4. Petitions, Hearings & Dispute Resolution

4. Resources

- 4.1. Legal
 - 4.1.1. Regulations and Standards
- 4.2. Renewable Energy
- 4.3. Metering
- 4.4. Tariff /Rate Review
- 4.5. Rate Case Filing 2023
- 4.6. Publications
 - 4.6.1. NERC Papers and Presentations
 - 4.6.2. Tenders
 - 4.6.3. Quarterly Reports
 - 4.6.4. Annual Reports
- 4.7. Archives
 - 4.7.1. Weekly Energy Watch
 - 4.7.2. Industry Reports
 - 4.7.3. NERC Reports
 - 4.7.4. Licensees' Performance Improvement Plans
 - 4.7.5. Model Contracts
 - 4.7.6. Notices
 - 4.7.7. Interveners' Applications wrt Extra Ordinary Tariff Review
 - 4.7.8. MYTO
 - 4.7.9. NERC Decisions and Rulings
 - 4.7.10. Interim Market Rules
- 4.8. Licensees
 - 4.8.1. Nigerian Electricity Supply Industry (NESI)
 - 4.8.1.1. GENCO
 - 4.8.1.2. TCN
 - 4.8.1.3. NBET

- 4.8.1.4. DISCO
- 4.8.2. Industry Panels
 - 4.8.2.1. Dispute Resolution Panel
 - 4.8.2.2. Technical Codes Review Panels
 - 4.8.2.3. Market Surveillance Panel
 - 4.8.2.4. Stakeholders Advisory Panel
- 4.9. Statistics and Performance Data
 - 4.9.1.1. Operations Data
 - 4.9.1.1.1. Generation Data
 - 4.9.1.1.2. Transmission Data
 - 4.9.1.1.3. Distribution Data
 - 4.9.1.2. Market Financial Information

5. Media Centre

- 5.1. Media
- 5.2. Newsletter
- 5.3. Tenders
- 5.4. Publications
- 5.5. Presentations

6. Contacts

- 6.1. Contact NERC
- 6.2. Make a Complaint
- 6.3. FOI - Your Right to Information
- 6.4. FAQ

Featured Menu on Home Page Sections

1. Consumer Affairs – Dedicated Page within NERC website (With its own Homepage and Menu) – One Click to Open.

1.1. How to Apply for Electricity

1.2. How much do I pay for Electricity?

1.2.1. PORS – Integrate

1.3. Energy Saving Tips

1.4. Report an accident

1.5. Consumer Rights & Obligations

1.6. How do I make a complaint?

1.6.1. DISCOS – Map

1.6.2. Consumers' Forum

1.7. FAQ

1.8. Chat Bot

2. Licensees

1.9. Nigerian Electricity Supply Industry (NESI)

1.9.1. GENCO

1.9.2. TCN

1.9.3. NBET

1.9.4. DISCO

3. Statistics and Performance Data

1.10. Operations Data

1.10.1. Generation Data

1.10.2. Transmission Data

1.10.3. Distribution Data

1.11. Market Financial Information

4. Call to Action – Make a Complaint; FAQ; Newsletter, Search Box

Homepage Content Layout

(NERC Home Page)

1. Header

- 1.1.Side Header (Logo, Name of Organisation)
- 1.2.Main Menu
- 1.3.Search Box
- 1.4.Call to Action (FAQ, Subscribe to newsletter)

2. Body

- 2.1.Slider Banner
- 2.2.Featured News Carousel
- 2.3.Events, Tenders, Special Notices
- 2.4.Consumer Affairs (Make a Complaint)
- 2.5. Operational Data Infographics
- 2.6.Picture / Image links to NERC Divisions
- 2.7. Get my account information (linked to Business Application PORS)
- 2.8.Licensees

3. Footer

- 3.1.Mega Footer with Shortcut Links
- 3.2.NERC Address, Phone Number and E-mail
- 3.3.Quick Links (Links to important pages in the NERC website)
- 3.4. Quick Links to Key Partners and Stakeholders websites
- 3.5.Social Media Handles (Twitter, YouTube)

(Consumer Affairs Home Page) – Make a Complaint

4. Consumer Affairs – Dedicated Page

- 4.1.Header – Top Menu
- 4.2.About Consumer Affairs
- 4.3.Message from the Commissioner Consumer Affairs
- 4.4. How to make a complaint
- 4.5. Get My information
- 4.6.FAQ
- 4.7.Chat Bot